



## SUMMARY OF CONTACTS - 2026

| <br>Get Connected. Get Help.™ | SUMMARY OF CONTACTS - 2026 |       |       |       |       |       |       |       |      |      |      |      |       | % of Incoming<br>Contacts |                  |
|----------------------------------------------------------------------------------------------------------------|----------------------------|-------|-------|-------|-------|-------|-------|-------|------|------|------|------|-------|---------------------------|------------------|
|                                                                                                                | I/R/A SERVICES PROVIDED    | JAN   | FEB   | MAR   | APR   | MAY   | JUN   | JUL   | AUG  | SEP  | OCT  | NOV  | DEC   |                           |                  |
| Handled Contacts without referrals*                                                                            | 1288                       | 1198  | 1179  | 730   | 778   | 626   | 645   | 807   | 249  |      |      |      |       | 7500                      | 18%              |
| Transfers to ESD                                                                                               | 2789                       | 2715  | 2464  | 1800  | 1856  | 2001  | 1668  | 1807  | 1404 |      |      |      |       | 18504                     | 44%              |
| Handled Contacts resulting in Referrals**                                                                      | 1817                       | 2022  | 1841  | 1280  | 1181  | 1209  | 1032  | 985   | 539  |      |      |      |       | 11906                     | 28%              |
| Listening Support Only                                                                                         | 8                          | 8     | 7     | 3     | 5     | 1     | 0     | 1     | 0    |      |      |      |       | 33                        | 0%               |
| Incomplete Call, Hang-up / Prank or Harassing Call /<br>Static-Phantom Call / Voicemail - Hang-up              | 627                        | 588   | 508   | 392   | 481   | 415   | 244   | 463   | 245  |      |      |      |       | 3963                      |                  |
| TOTAL INCOMING CONTACTS                                                                                        | 6529                       | 6531  | 5999  | 4205  | 4301  | 4252  | 3589  | 4063  | 2437 |      |      |      |       | 41906                     |                  |
| TOTAL INCOMING CONTACTS PRIOR YR                                                                               | 6657                       | 5681  | 5392  | 4528  | 3966  | 3129  | 3819  | 4873  | 4613 | 5624 | 5508 | 7864 |       | 61654                     |                  |
| TOTAL INCOMING CONTACTS 2024                                                                                   | 5708                       | 5223  | 4842  | 3403  | 3190  | 3539  | 5345  | 5143  | 5049 | 4136 | 4519 | 7278 |       | 57375                     |                  |
| COUNTY WHERE PERSON NEEDING<br>SERVICES LIVES                                                                  | JAN                        | FEB   | MAR   | APR   | MAY   | JUN   | JUL   | AUG   | SEP  | OCT  | NOV  | DEC  | YTD   | % of VT<br>Population     | % of<br>Contacts |
| Addison                                                                                                        | 47                         | 47    | 36    | 52    | 39    | 36    | 22    | 25    | 8    |      |      |      | 312   | 6%                        | 2.1%             |
| Bennington                                                                                                     | 182                        | 163   | 190   | 117   | 135   | 137   | 97    | 121   | 44   |      |      |      | 1186  | 6%                        | 8.1%             |
| Caledonia                                                                                                      | 82                         | 62    | 76    | 83    | 53    | 64    | 42    | 56    | 18   |      |      |      | 536   | 5%                        | 3.7%             |
| Chittenden                                                                                                     | 885                        | 1240  | 1046  | 585   | 426   | 437   | 434   | 390   | 188  |      |      |      | 5631  | 26%                       | 38.4%            |
| Essex                                                                                                          | 11                         | 7     | 5     | 5     | 3     | 3     | 4     | 4     | 4    |      |      |      | 46    | 1%                        | 0.3%             |
| Franklin                                                                                                       | 132                        | 123   | 109   | 69    | 106   | 85    | 88    | 85    | 46   |      |      |      | 843   | 8%                        | 5.7%             |
| Grand Isle                                                                                                     | 4                          | 13    | 9     | 7     | 10    | 7     | 10    | 8     | 9    |      |      |      | 77    | 1%                        | 0.5%             |
| Lamoille                                                                                                       | 51                         | 40    | 40    | 26    | 57    | 21    | 33    | 15    | 12   |      |      |      | 295   | 4%                        | 2.0%             |
| Orange                                                                                                         | 49                         | 36    | 34    | 43    | 41    | 45    | 26    | 31    | 24   |      |      |      | 329   | 5%                        | 2.2%             |
| Orleans                                                                                                        | 63                         | 48    | 80    | 50    | 55    | 41    | 28    | 44    | 23   |      |      |      | 432   | 4%                        | 2.9%             |
| Rutland                                                                                                        | 261                        | 240   | 251   | 186   | 201   | 182   | 129   | 163   | 83   |      |      |      | 1696  | 9%                        | 11.6%            |
| Washington                                                                                                     | 223                        | 166   | 155   | 131   | 115   | 143   | 109   | 87    | 52   |      |      |      | 1181  | 9%                        | 8.1%             |
| Windham                                                                                                        | 171                        | 164   | 125   | 120   | 150   | 123   | 123   | 102   | 44   |      |      |      | 1122  | 7%                        | 7.7%             |
| Windsor                                                                                                        | 154                        | 133   | 127   | 105   | 91    | 120   | 86    | 120   | 41   |      |      |      | 977   | 9%                        | 6.7%             |
| LOCATION OF CONTACT BY STATE                                                                                   | JAN                        | FEB   | MAR   | APR   | MAY   | JUN   | JUL   | AUG   | SEP  | OCT  | NOV  | DEC  | YTD   | % of Total                |                  |
| Vermont                                                                                                        | 3729                       | 3812  | 3525  | 2396  | 2422  | 2243  | 1919  | 2250  | 1031 |      |      |      | 23327 | 99.7%                     |                  |
| Other States                                                                                                   | 11                         | 4     | 10    | 9     | 23    | 8     | 2     | 6     | 2    |      |      |      | 75    | 0.3%                      |                  |
| OUTGOING CONTACTS                                                                                              | JAN                        | FEB   | MAR   | APR   | MAY   | JUN   | JUL   | AUG   | SEP  | OCT  | NOV  | DEC  | YTD   |                           |                  |
| Outgoing Contacts - Follow Up                                                                                  | 0                          | 0     | 0     | 0     | 0     | 0     | 0     | 0     | 13   |      |      |      | 13    |                           |                  |
| AVERAGE NUMBER OF INCOMING<br>CONTACTS PER DAY OF SERVICE                                                      | 210.6                      | 233.3 | 193.5 | 140.2 | 138.7 | 141.7 | 115.8 | 131.1 | 81.2 |      |      |      |       |                           |                  |
| NUMBER OF DAYS OF 211 SERVICE                                                                                  | 31                         | 28    | 31    | 30    | 31    | 30    | 31    | 31    | 30   |      |      |      |       |                           |                  |

\* Handled Contacts Without Referrals (aka Information Only) \*\*Handled Contacts With Referrals (AKA Information and Referrals, Information, Referrals and Advocacy)

# Vermont Statewide



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025  
2024

Year-to-Date Contacts Statewide: 41906

## Number of Contacts by Month

| J    | F    | M    | A    | M    | J    | J    | A    | S    | O    | N    | D    |
|------|------|------|------|------|------|------|------|------|------|------|------|
| 6529 | 6531 | 5999 | 4205 | 4301 | 4252 | 3589 | 4063 | 2437 |      |      |      |
| 6657 | 5681 | 5392 | 4528 | 3966 | 3129 | 3819 | 4873 | 4613 | 5624 | 5508 | 7864 |
| 5708 | 5223 | 4842 | 3403 | 3190 | 3539 | 5345 | 5143 | 5049 | 4136 | 4519 | 7278 |

## Number of Referrals

| Need Category                                      | Total Referrals | J           | F           | M           | A           | M           | J           | J           | A           | S          | O | N | D |
|----------------------------------------------------|-----------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|------------|---|---|---|
| <b>BASIC NEEDS</b>                                 | <b>10341</b>    | <b>1602</b> | <b>1369</b> | <b>1433</b> | <b>1126</b> | <b>1166</b> | <b>1139</b> | <b>1003</b> | <b>1065</b> | <b>438</b> |   |   |   |
| Food                                               | 280             | 37          | 29          | 26          | 22          | 26          | 43          | 37          | 37          | 23         |   |   |   |
| Housing/Shelter                                    | 9080            | 1408        | 1215        | 1293        | 1004        | 1028        | 981         | 874         | 947         | 330        |   |   |   |
| Material Goods                                     | 182             | 26          | 16          | 21          | 14          | 24          | 24          | 12          | 20          | 25         |   |   |   |
| Transportation                                     | 258             | 33          | 27          | 34          | 28          | 27          | 32          | 36          | 26          | 15         |   |   |   |
| Utilities                                          | 541             | 98          | 82          | 59          | 58          | 61          | 59          | 44          | 35          | 45         |   |   |   |
| <b>CONSUMER SERVICES</b>                           | <b>1852</b>     | <b>354</b>  | <b>726</b>  | <b>538</b>  | <b>161</b>  | <b>20</b>   | <b>22</b>   | <b>12</b>   | <b>12</b>   | <b>7</b>   |   |   |   |
| Consumer Assistance & Protection                   | 38              | 4           | 4           | 5           | 3           | 8           | 6           | 3           | 2           | 3          |   |   |   |
| Consumer Regulation                                | 24              | 2           | 0           | 3           | 4           | 3           | 5           | 4           | 2           | 1          |   |   |   |
| Money Management                                   | 16              | 2           | 3           | 3           | 2           | 0           | 1           | 2           | 2           | 1          |   |   |   |
| Tax Organizations and Services                     | 1774            | 346         | 719         | 527         | 152         | 9           | 10          | 3           | 6           | 2          |   |   |   |
| <b>CRIMINAL JUSTICE AND LEGAL SERVICES</b>         | <b>398</b>      | <b>37</b>   | <b>55</b>   | <b>41</b>   | <b>42</b>   | <b>42</b>   | <b>61</b>   | <b>37</b>   | <b>43</b>   | <b>40</b>  |   |   |   |
| Courts                                             | 3               | 0           | 1           | 0           | 0           | 0           | 0           | 0           | 1           | 1          |   |   |   |
| Criminal Correction System                         | 4               | 1           | 1           | 0           | 0           | 1           | 0           | 0           | 1           | 0          |   |   |   |
| Judicial Services                                  | 8               | 2           | 2           | 0           | 2           | 1           | 0           | 1           | 0           | 0          |   |   |   |
| Law Enforcement Agencies                           | 9               | 1           | 1           | 0           | 1           | 1           | 3           | 0           | 0           | 2          |   |   |   |
| Law Enforcement Services                           | 43              | 3           | 5           | 9           | 6           | 5           | 7           | 2           | 3           | 3          |   |   |   |
| Legal Assistance Modalities                        | 56              | 6           | 11          | 6           | 6           | 8           | 5           | 5           | 5           | 4          |   |   |   |
| Legal Services                                     | 275             | 24          | 34          | 26          | 27          | 26          | 46          | 29          | 33          | 30         |   |   |   |
| <b>EDUCATION</b>                                   | <b>23</b>       | <b>2</b>    | <b>3</b>    | <b>0</b>    | <b>3</b>    | <b>1</b>    | <b>3</b>    | <b>2</b>    | <b>7</b>    | <b>2</b>   |   |   |   |
| Educational Institutions/Schools                   | 5               | 1           | 0           | 0           | 1           | 0           | 1           | 0           | 2           | 0          |   |   |   |
| Educational Programs                               | 5               | 1           | 1           | 0           | 0           | 0           | 0           | 2           | 0           | 1          |   |   |   |
| Educational Support Services                       | 13              | 0           | 2           | 0           | 2           | 1           | 2           | 0           | 5           | 1          |   |   |   |
| <b>ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY</b> | <b>46</b>       | <b>7</b>    | <b>15</b>   | <b>8</b>    | <b>4</b>    | <b>3</b>    | <b>2</b>    | <b>2</b>    | <b>2</b>    | <b>3</b>   |   |   |   |
| Environmental Protection and Improvement           | 4               | 1           | 1           | 1           | 1           | 0           | 0           | 0           | 0           | 0          |   |   |   |
| Public Health                                      | 26              | 3           | 10          | 3           | 2           | 3           | 0           | 1           | 2           | 2          |   |   |   |
| Public Safety                                      | 16              | 3           | 4           | 4           | 1           | 0           | 2           | 1           | 0           | 1          |   |   |   |
| <b>HEALTH CARE</b>                                 | <b>286</b>      | <b>37</b>   | <b>38</b>   | <b>31</b>   | <b>36</b>   | <b>43</b>   | <b>22</b>   | <b>34</b>   | <b>20</b>   | <b>25</b>  |   |   |   |
| Emergency Medical Care                             | 0               | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0          |   |   |   |
| Health Screening/Diagnostic Services               | 4               | 2           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 1          |   |   |   |
| Health Supportive Services                         | 208             | 26          | 23          | 22          | 30          | 30          | 18          | 27          | 15          | 17         |   |   |   |
| Human Reproduction                                 | 2               | 2           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0          |   |   |   |
| Inpatient Health Facilities                        | 3               | 1           | 0           | 0           | 1           | 1           | 0           | 0           | 0           | 0          |   |   |   |
| Outpatient Health Facilities                       | 6               | 1           | 0           | 0           | 0           | 1           | 0           | 0           | 3           | 1          |   |   |   |
| Rehabilitative / Habilitative Services             | 9               | 2           | 1           | 1           | 1           | 1           | 1           | 2           | 0           | 0          |   |   |   |
| Specialized Treatment                              | 36              | 1           | 11          | 6           | 1           | 5           | 3           | 2           | 2           | 5          |   |   |   |
| Specialty Medicine                                 | 18              | 2           | 3           | 2           | 2           | 5           | 0           | 3           | 0           | 1          |   |   |   |
| <b>INCOME SUPPORT AND EMPLOYMENT</b>               | <b>567</b>      | <b>51</b>   | <b>64</b>   | <b>63</b>   | <b>80</b>   | <b>88</b>   | <b>65</b>   | <b>63</b>   | <b>45</b>   | <b>48</b>  |   |   |   |
| Employment                                         | 37              | 4           | 4           | 3           | 5           | 7           | 5           | 3           | 3           | 3          |   |   |   |
| Public Assistance Programs                         | 441             | 40          | 43          | 45          | 65          | 69          | 58          | 49          | 32          | 40         |   |   |   |
| Social Insurance Programs                          | 34              | 4           | 7           | 6           | 6           | 3           | 1           | 4           | 0           | 3          |   |   |   |
| Temporary Financial Assistance                     | 55              | 3           | 10          | 9           | 4           | 9           | 1           | 7           | 10          | 2          |   |   |   |



2025  
2024

| Number of Contacts by Month |      |      |      |      |      |      |      |      |      |      |      |
|-----------------------------|------|------|------|------|------|------|------|------|------|------|------|
| J                           | F    | M    | A    | M    | J    | J    | A    | S    | O    | N    | D    |
| 6529                        | 6531 | 5999 | 4205 | 4301 | 4252 | 3589 | 4063 | 2437 |      |      |      |
| 6657                        | 5681 | 5392 | 4528 | 3966 | 3129 | 3819 | 4873 | 4613 | 5624 | 5508 | 7864 |
| 5708                        | 5223 | 4842 | 3403 | 3190 | 3539 | 5345 | 5143 | 5049 | 4136 | 4519 | 7278 |

[illegible]

**2.1.1**

**Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026**

|      |  | Number of Contacts by Month |    |    |    |    |    |    |    |    |    |    |    |
|------|--|-----------------------------|----|----|----|----|----|----|----|----|----|----|----|
|      |  | J                           | F  | M  | A  | M  | J  | J  | A  | S  | O  | N  | D  |
| 2025 |  | 47                          | 47 | 36 | 52 | 39 | 36 | 22 | 25 | 8  |    |    |    |
|      |  | 29                          | 26 | 28 | 18 | 18 | 18 | 21 | 29 | 36 | 26 | 35 | 44 |
| 2024 |  | 45                          | 45 | 25 | 33 | 33 | 24 | 84 | 34 | 36 | 22 | 29 | 24 |

### Number of Referrals

[illegible]

# Addison County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025  
2024

Year-to-Date Contacts for County: 312

## Number of Contacts by Month

| J  | F  | M  | A  | M  | J  | J  | A  | S  | O  | N  | D  |
|----|----|----|----|----|----|----|----|----|----|----|----|
| 47 | 47 | 36 | 52 | 39 | 36 | 22 | 25 | 8  |    |    |    |
| 29 | 26 | 28 | 18 | 18 | 18 | 21 | 29 | 36 | 26 | 35 | 44 |
| 45 | 45 | 25 | 33 | 33 | 24 | 84 | 34 | 36 | 22 | 29 | 24 |

## Number of Referrals

| Need Category                                     | Referrals YTD | J         | F         | M         | A         | M         | J         | J         | A         | S         | O | N | D |
|---------------------------------------------------|---------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|---|---|---|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>17</b>     | <b>0</b>  | <b>0</b>  | <b>4</b>  | <b>5</b>  | <b>2</b>  | <b>2</b>  | <b>2</b>  | <b>1</b>  | <b>1</b>  |   |   |   |
| Employment                                        | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Public Assistance Programs                        | 13            | 0         | 0         | 3         | 4         | 2         | 2         | 2         | 0         | 0         |   |   |   |
| Social Insurance Programs                         | 2             | 0         | 0         | 1         | 0         | 0         | 0         | 0         | 0         | 1         |   |   |   |
| Temporary Financial Aid                           | 2             | 0         | 0         | 0         | 1         | 0         | 0         | 0         | 1         | 0         |   |   |   |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>14</b>     | <b>2</b>  | <b>2</b>  | <b>1</b>  | <b>0</b>  | <b>3</b>  | <b>2</b>  | <b>1</b>  | <b>1</b>  | <b>2</b>  |   |   |   |
| Death Certification/Burial Arrangements           | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Domestic Animal Services                          | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Individual and Family Support Services            | 12            | 2         | 2         | 1         | 0         | 2         | 1         | 1         | 1         | 2         |   |   |   |
| Leisure Activities                                | 2             | 0         | 0         | 0         | 0         | 1         | 1         | 0         | 0         | 0         |   |   |   |
| Mutual Support                                    | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Social Development and Enrichment                 | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Volunteer Opportunities and Development           | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>18</b>     | <b>2</b>  | <b>2</b>  | <b>0</b>  | <b>6</b>  | <b>0</b>  | <b>2</b>  | <b>4</b>  | <b>1</b>  | <b>1</b>  |   |   |   |
| Counseling Settings / Approaches                  | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Mental Health Care Facilities                     | 2             | 1         | 0         | 0         | 0         | 0         | 0         | 1         | 0         | 0         |   |   |   |
| Mental Health Evaluation and Treatment            | 13            | 1         | 2         | 0         | 4         | 0         | 2         | 3         | 1         | 0         |   |   |   |
| Mental Health Support Services                    | 2             | 0         | 0         | 0         | 1         | 0         | 0         | 0         | 0         | 1         |   |   |   |
| Substance Use Disorder Services                   | 1             | 0         | 0         | 0         | 1         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>86</b>     | <b>17</b> | <b>13</b> | <b>11</b> | <b>16</b> | <b>8</b>  | <b>11</b> | <b>4</b>  | <b>3</b>  | <b>3</b>  |   |   |   |
| Arts and Culture                                  | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Community Economic Development                    | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Community Facilities / Centers                    | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Community Groups / Government Offices             | 22            | 3         | 2         | 2         | 3         | 2         | 5         | 3         | 1         | 1         |   |   |   |
| Community Planning and Public Works               | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Disaster Services                                 | 4             | 1         | 1         | 1         | 1         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Donor Services                                    | 1             | 0         | 0         | 0         | 1         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Information Services                              | 59            | 13        | 10        | 8         | 11        | 6         | 6         | 1         | 2         | 2         |   |   |   |
| Military Services                                 | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Occupational/Professional Associations            | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Organizational Development and Management         | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Political Organizations and Participation         | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Research                                          | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>0</b>      | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  |   |   |   |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>389</b>    | <b>60</b> | <b>59</b> | <b>44</b> | <b>68</b> | <b>45</b> | <b>46</b> | <b>26</b> | <b>30</b> | <b>11</b> |   |   |   |

# Bennington County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025  
2024

Year-to-Date Contacts for County: 1186

## Number of Contacts by Month

| J   | F   | M   | A   | M   | J   | J   | A   | S   | O   | N   | D   |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 182 | 163 | 190 | 117 | 135 | 137 | 97  | 121 | 44  |     |     |     |
| 136 | 108 | 132 | 102 | 85  | 65  | 114 | 103 | 108 | 123 | 119 | 182 |
| 139 | 106 | 130 | 99  | 104 | 123 | 134 | 177 | 146 | 119 | 127 | 161 |

## Number of Referrals

| Need Category                                      | Referrals YTD | J          | F          | M          | A         | M          | J          | J         | A         | S         | O | N | D |
|----------------------------------------------------|---------------|------------|------------|------------|-----------|------------|------------|-----------|-----------|-----------|---|---|---|
| <b>BASIC NEEDS</b>                                 | <b>1,000</b>  | <b>155</b> | <b>130</b> | <b>167</b> | <b>98</b> | <b>113</b> | <b>116</b> | <b>82</b> | <b>99</b> | <b>40</b> |   |   |   |
| Food                                               | 25            | 0          | 2          | 3          | 1         | 2          | 6          | 4         | 5         | 2         |   |   |   |
| Housing/Shelter                                    | 917           | 145        | 122        | 155        | 93        | 105        | 106        | 76        | 85        | 30        |   |   |   |
| Material Goods                                     | 10            | 2          | 0          | 2          | 1         | 0          | 1          | 0         | 2         | 2         |   |   |   |
| Transportation                                     | 16            | 1          | 1          | 3          | 2         | 2          | 3          | 1         | 2         | 1         |   |   |   |
| Utilities                                          | 32            | 7          | 5          | 4          | 1         | 4          | 0          | 1         | 5         | 5         |   |   |   |
| <b>CONSUMER SERVICES</b>                           | <b>11</b>     | <b>2</b>   | <b>4</b>   | <b>2</b>   | <b>1</b>  | <b>2</b>   | <b>0</b>   | <b>0</b>  | <b>0</b>  | <b>0</b>  |   |   |   |
| Consumer Assistance & Protection                   | 4             | 1          | 2          | 0          | 0         | 1          | 0          | 0         | 0         | 0         |   |   |   |
| Consumer Regulation                                | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Money Management                                   | 2             | 0          | 1          | 1          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Tax Organizations and Services                     | 5             | 1          | 1          | 1          | 1         | 1          | 0          | 0         | 0         | 0         |   |   |   |
| <b>CRIMINAL JUSTICE AND LEGAL SERVICES</b>         | <b>18</b>     | <b>2</b>   | <b>2</b>   | <b>1</b>   | <b>3</b>  | <b>2</b>   | <b>3</b>   | <b>3</b>  | <b>2</b>  | <b>0</b>  |   |   |   |
| Courts                                             | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Criminal Correction System                         | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Judicial Services                                  | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Law Enforcement Agencies                           | 1             | 0          | 0          | 0          | 0         | 0          | 1          | 0         | 0         | 0         |   |   |   |
| Law Enforcement Services                           | 5             | 0          | 0          | 1          | 2         | 0          | 1          | 0         | 1         | 0         |   |   |   |
| Legal Assistance Modalities                        | 2             | 0          | 0          | 0          | 0         | 1          | 1          | 0         | 0         | 0         |   |   |   |
| Legal Services                                     | 10            | 2          | 2          | 0          | 1         | 1          | 0          | 3         | 1         | 0         |   |   |   |
| <b>EDUCATION</b>                                   | <b>1</b>      | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>  | <b>0</b>   | <b>0</b>   | <b>0</b>  | <b>0</b>  | <b>1</b>  |   |   |   |
| Educational Institutions/Schools                   | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Educational Programs                               | 1             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 1         |   |   |   |
| Educational Support Services                       | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| <b>ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY</b> | <b>2</b>      | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>  | <b>1</b>   | <b>0</b>   | <b>0</b>  | <b>1</b>  | <b>0</b>  |   |   |   |
| Environmental Protection and Improvement           | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Public Health                                      | 2             | 0          | 0          | 0          | 0         | 1          | 0          | 0         | 1         | 0         |   |   |   |
| Public Safety                                      | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| <b>HEALTH CARE</b>                                 | <b>22</b>     | <b>2</b>   | <b>1</b>   | <b>3</b>   | <b>3</b>  | <b>6</b>   | <b>3</b>   | <b>2</b>  | <b>1</b>  | <b>1</b>  |   |   |   |
| General Medical Care                               | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Health Screening/Diagnostic Services               | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Health Supportive Services                         | 18            | 2          | 0          | 3          | 2         | 4          | 3          | 2         | 1         | 1         |   |   |   |
| Human Reproduction                                 | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Inpatient Health Facilities                        | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Outpatient Health Facilities                       | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Rehabilitative / Habilitative Services             | 2             | 0          | 0          | 0          | 1         | 1          | 0          | 0         | 0         | 0         |   |   |   |
| Specialized Treatment                              | 1             | 0          | 1          | 0          | 0         | 0          | 0          | 0         | 0         | 0         |   |   |   |
| Specialty Medicine                                 | 1             | 0          | 0          | 0          | 0         | 1          | 0          | 0         | 0         | 0         |   |   |   |

# Bennington County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025  
2024

Year-to-Date Contacts for County: 1186

| Number of Contacts by Month |     |     |     |     |     |     |     |     |     |     |     |
|-----------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| J                           | F   | M   | A   | M   | J   | J   | A   | S   | O   | N   | D   |
| 182                         | 163 | 190 | 117 | 135 | 137 | 97  | 121 | 44  |     |     |     |
| 136                         | 108 | 132 | 102 | 85  | 65  | 114 | 103 | 108 | 123 | 119 | 182 |
| 139                         | 106 | 130 | 99  | 104 | 123 | 134 | 177 | 146 | 119 | 127 | 161 |

| Year-to-Date Contacts for County:          |               | 1186 |     | Number of Referrals |     |     |     |     |     |    |   |   |   |
|--------------------------------------------|---------------|------|-----|---------------------|-----|-----|-----|-----|-----|----|---|---|---|
| Need Category                              | Referrals YTD | J    | F   | M                   | A   | M   | J   | J   | A   | S  | O | N | D |
| INCOME SUPPORT AND EMPLOYMENT              | 45            | 1    | 8   | 10                  | 4   | 5   | 8   | 2   | 4   | 3  |   |   |   |
| Employment                                 | 2             | 0    | 0   | 0                   | 0   | 0   | 1   | 0   | 0   | 1  |   |   |   |
| Public Assistance Programs                 | 35            | 1    | 7   | 6                   | 4   | 3   | 7   | 1   | 4   | 2  |   |   |   |
| Social Insurance Programs                  | 1             | 0    | 0   | 1                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Temporary Financial Aid                    | 7             | 0    | 1   | 3                   | 0   | 2   | 0   | 1   | 0   | 0  |   |   |   |
| INDIVIDUAL AND FAMILY LIFE                 | 31            | 2    | 2   | 6                   | 2   | 4   | 3   | 1   | 6   | 5  |   |   |   |
| Death Certification/Burial Arrangements    | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Domestic Animal Services                   | 3             | 0    | 0   | 1                   | 0   | 0   | 1   | 0   | 1   | 0  |   |   |   |
| Individual and Family Support Services     | 27            | 2    | 2   | 4                   | 2   | 4   | 2   | 1   | 5   | 5  |   |   |   |
| Leisure Activities                         | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Mutual Support                             | 1             | 0    | 0   | 1                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Social Development and Enrichment          | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Volunteer Opportunities and Development    | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES | 30            | 2    | 4   | 7                   | 1   | 7   | 5   | 1   | 3   | 0  |   |   |   |
| Counseling Settings / Approaches           | 2             | 1    | 0   | 0                   | 0   | 1   | 0   | 0   | 0   | 0  |   |   |   |
| Mental Health Care Facilities              | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Mental Health Evaluation and Treatment     | 25            | 1    | 3   | 7                   | 1   | 6   | 4   | 1   | 2   | 0  |   |   |   |
| Mental Health Support Services             | 3             | 0    | 1   | 0                   | 0   | 0   | 1   | 0   | 1   | 0  |   |   |   |
| Substance Use Disorder Services            | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| ORGANIZATIONAL/COMMUNITY SERVICES          | 187           | 35   | 32  | 25                  | 16  | 14  | 25  | 14  | 18  | 8  |   |   |   |
| Arts and Culture                           | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Community Economic Development             | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Community Facilities / Centers             | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Community Groups / Government Offices      | 12            | 1    | 2   | 1                   | 1   | 1   | 4   | 1   | 1   | 0  |   |   |   |
| Community Planning and Public Works        | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Disaster Services                          | 3             | 1    | 1   | 0                   | 0   | 0   | 0   | 1   | 0   | 0  |   |   |   |
| Donor Services                             | 5             | 1    | 1   | 0                   | 0   | 0   | 2   | 0   | 0   | 1  |   |   |   |
| Information Services                       | 167           | 32   | 28  | 24                  | 15  | 13  | 19  | 12  | 17  | 7  |   |   |   |
| Military Services                          | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Occupational/Professional Associations     | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Organizational Development and Management  | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Political Organizations and Participation  | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| Research                                   | 0             | 0    | 0   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| REFERRALS TO SERVICES NOT IN 211 DATABASE  | 1             | 0    | 1   | 0                   | 0   | 0   | 0   | 0   | 0   | 0  |   |   |   |
| TOTAL NUMBER OF REFERRALS                  | 1,348         | 201  | 184 | 221                 | 128 | 154 | 163 | 105 | 134 | 58 |   |   |   |



**2-1-1**  
Get Connected. Get Help.™

2025  
2024

| Number of Contacts by Month |    |    |    |    |    |     |     |    |    |    |    |
|-----------------------------|----|----|----|----|----|-----|-----|----|----|----|----|
| J                           | F  | M  | A  | M  | J  | J   | A   | S  | O  | N  | D  |
| 82                          | 62 | 76 | 83 | 53 | 64 | 42  | 56  | 18 |    |    |    |
| 52                          | 34 | 48 | 32 | 26 | 31 | 31  | 52  | 46 | 51 | 83 | 96 |
| 87                          | 58 | 67 | 66 | 51 | 44 | 336 | 164 | 60 | 46 | 44 | 57 |
| Number of Referrals         |    |    |    |    |    |     |     |    |    |    |    |

[illegible]

## Caledonia County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025  
2024

Year-to-Date Contacts for County: **536**

### Number of Contacts by Month

| J  | F  | M  | A  | M  | J  | J   | A   | S  | O  | N  | D  |
|----|----|----|----|----|----|-----|-----|----|----|----|----|
| 82 | 62 | 76 | 83 | 53 | 64 | 42  | 56  | 18 |    |    |    |
| 52 | 34 | 48 | 32 | 26 | 31 | 31  | 52  | 46 | 51 | 83 | 96 |
| 87 | 58 | 67 | 66 | 51 | 44 | 336 | 164 | 60 | 46 | 44 | 57 |

### Number of Referrals

| Need Category                                     | Referrals YTD | J          | F         | M         | A         | M         | J         | J         | A         | S         | O | N | D |
|---------------------------------------------------|---------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|---|---|---|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>32</b>     | <b>5</b>   | <b>3</b>  | <b>3</b>  | <b>6</b>  | <b>1</b>  | <b>4</b>  | <b>4</b>  | <b>3</b>  | <b>3</b>  |   |   |   |
| Employment                                        | 2             | 1          | 0         | 0         | 0         | 0         | 1         | 0         | 0         | 0         |   |   |   |
| Public Assistance Programs                        | 22            | 1          | 1         | 3         | 4         | 1         | 3         | 4         | 3         | 2         |   |   |   |
| Social Insurance Programs                         | 4             | 1          | 2         | 0         | 1         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Temporary Financial Aid                           | 4             | 2          | 0         | 0         | 1         | 0         | 0         | 0         | 0         | 1         |   |   |   |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>16</b>     | <b>3</b>   | <b>2</b>  | <b>0</b>  | <b>2</b>  | <b>2</b>  | <b>3</b>  | <b>2</b>  | <b>2</b>  | <b>0</b>  |   |   |   |
| Death Certification/Burial Arrangements           | 1             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 0         |   |   |   |
| Domestic Animal Services                          | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Individual and Family Support Services            | 13            | 3          | 2         | 0         | 2         | 2         | 2         | 1         | 1         | 0         |   |   |   |
| Leisure Activities                                | 1             | 0          | 0         | 0         | 0         | 0         | 1         | 0         | 0         | 0         |   |   |   |
| Mutual Support                                    | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Social Development and Enrichment                 | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Volunteer Opportunities and Development           | 1             | 0          | 0         | 0         | 0         | 0         | 0         | 1         | 0         | 0         |   |   |   |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>10</b>     | <b>2</b>   | <b>0</b>  | <b>3</b>  | <b>2</b>  | <b>0</b>  | <b>2</b>  | <b>0</b>  | <b>1</b>  | <b>0</b>  |   |   |   |
| Counseling Settings / Approaches                  | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Mental Health Care Facilities                     | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Mental Health Evaluation and Treatment            | 7             | 1          | 0         | 2         | 2         | 0         | 1         | 0         | 1         | 0         |   |   |   |
| Mental Health Support Services                    | 1             | 1          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Substance Use Disorder Services                   | 2             | 0          | 0         | 1         | 0         | 0         | 1         | 0         | 0         | 0         |   |   |   |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>105</b>    | <b>31</b>  | <b>14</b> | <b>12</b> | <b>16</b> | <b>5</b>  | <b>6</b>  | <b>8</b>  | <b>10</b> | <b>3</b>  |   |   |   |
| Arts and Culture                                  | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Community Economic Development                    | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Community Facilities / Centers                    | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Community Groups / Government Offices             | 12            | 3          | 3         | 1         | 2         | 0         | 0         | 0         | 1         | 2         |   |   |   |
| Community Planning and Public Works               | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Disaster Services                                 | 5             | 3          | 1         | 0         | 0         | 0         | 0         | 1         | 0         | 0         |   |   |   |
| Donor Services                                    | 1             | 0          | 0         | 0         | 0         | 0         | 0         | 1         | 0         | 0         |   |   |   |
| Information Services                              | 87            | 25         | 10        | 11        | 14        | 5         | 6         | 6         | 9         | 1         |   |   |   |
| Military Services                                 | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Occupational/Professional Associations            | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Organizational Development and Management         | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Political Organizations and Participation         | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Research                                          | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>0</b>      | <b>0</b>   | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  |   |   |   |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>644</b>    | <b>112</b> | <b>76</b> | <b>89</b> | <b>98</b> | <b>54</b> | <b>78</b> | <b>51</b> | <b>66</b> | <b>20</b> |   |   |   |

# Chittenden County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025

2024

Year-to-Date Contacts for County:

5631

## Number of Contacts by Month

| J   | F    | M    | A   | M   | J   | J   | A   | S   | O   | N   | D   |
|-----|------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 885 | 1240 | 1046 | 585 | 426 | 437 | 434 | 390 | 188 |     |     |     |
| 805 | 978  | 828  | 471 | 385 | 358 | 387 | 454 | 396 | 443 | 513 | 684 |
| 835 | 1005 | 876  | 446 | 350 | 436 | 494 | 469 | 443 | 430 | 421 | 553 |

## Number of Referrals

| Need Category                                      | Referrals YTD | J          | F          | M          | A          | M          | J          | J          | A          | S          | O | N | D |
|----------------------------------------------------|---------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|---|---|---|
| <b>BASIC NEEDS</b>                                 | <b>3,205</b>  | <b>443</b> | <b>420</b> | <b>448</b> | <b>371</b> | <b>330</b> | <b>355</b> | <b>364</b> | <b>331</b> | <b>143</b> |   |   |   |
| Food                                               | 82            | 16         | 8          | 7          | 7          | 7          | 10         | 9          | 8          | 10         |   |   |   |
| Housing/Shelter                                    | 2858          | 384        | 385        | 414        | 329        | 292        | 303        | 329        | 309        | 113        |   |   |   |
| Material Goods                                     | 63            | 8          | 6          | 7          | 7          | 9          | 8          | 5          | 7          | 6          |   |   |   |
| Transportation                                     | 67            | 10         | 7          | 10         | 8          | 8          | 12         | 7          | 4          | 1          |   |   |   |
| Utilities                                          | 135           | 25         | 14         | 10         | 20         | 14         | 22         | 14         | 3          | 13         |   |   |   |
| <b>CONSUMER SERVICES</b>                           | <b>1,654</b>  | <b>325</b> | <b>670</b> | <b>492</b> | <b>138</b> | <b>6</b>   | <b>8</b>   | <b>4</b>   | <b>6</b>   | <b>5</b>   |   |   |   |
| Consumer Assistance & Protection                   | 6             | 0          | 0          | 2          | 2          | 0          | 0          | 0          | 1          | 1          |   |   |   |
| Consumer Regulation                                | 6             | 0          | 0          | 2          | 0          | 0          | 0          | 2          | 1          | 1          |   |   |   |
| Money Management                                   | 6             | 1          | 1          | 1          | 0          | 0          | 1          | 0          | 1          | 1          |   |   |   |
| Tax Organizations and Services                     | 1636          | 324        | 669        | 487        | 136        | 6          | 7          | 2          | 3          | 2          |   |   |   |
| <b>CRIMINAL JUSTICE AND LEGAL SERVICES</b>         | <b>116</b>    | <b>11</b>  | <b>19</b>  | <b>15</b>  | <b>15</b>  | <b>9</b>   | <b>19</b>  | <b>8</b>   | <b>12</b>  | <b>8</b>   |   |   |   |
| Courts                                             | 1             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 1          | 0          |   |   |   |
| Criminal Correction System                         | 1             | 0          | 0          | 0          | 0          | 1          | 0          | 0          | 0          | 0          |   |   |   |
| Judicial Services                                  | 4             | 0          | 1          | 0          | 2          | 0          | 0          | 1          | 0          | 0          |   |   |   |
| Law Enforcement Agencies                           | 3             | 1          | 0          | 0          | 1          | 0          | 0          | 0          | 0          | 1          |   |   |   |
| Law Enforcement Services                           | 15            | 1          | 0          | 3          | 3          | 4          | 3          | 0          | 0          | 1          |   |   |   |
| Legal Assistance Modalities                        | 14            | 2          | 5          | 2          | 0          | 0          | 2          | 2          | 1          | 0          |   |   |   |
| Legal Services                                     | 78            | 7          | 13         | 10         | 9          | 4          | 14         | 5          | 10         | 6          |   |   |   |
| <b>EDUCATION</b>                                   | <b>11</b>     | <b>1</b>   | <b>1</b>   | <b>0</b>   | <b>2</b>   | <b>0</b>   | <b>2</b>   | <b>1</b>   | <b>3</b>   | <b>1</b>   |   |   |   |
| Educational Institutions/Schools                   | 3             | 1          | 0          | 0          | 1          | 0          | 1          | 0          | 0          | 0          |   |   |   |
| Educational Programs                               | 1             | 0          | 0          | 0          | 0          | 0          | 0          | 1          | 0          | 0          |   |   |   |
| Educational Support Services                       | 7             | 0          | 1          | 0          | 1          | 0          | 1          | 0          | 3          | 1          |   |   |   |
| <b>ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY</b> | <b>12</b>     | <b>0</b>   | <b>6</b>   | <b>2</b>   | <b>2</b>   | <b>0</b>   | <b>1</b>   | <b>1</b>   | <b>0</b>   | <b>0</b>   |   |   |   |
| Environmental Protection and Improvement           | 1             | 0          | 0          | 0          | 1          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Public Health                                      | 7             | 0          | 5          | 1          | 1          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Public Safety                                      | 4             | 0          | 1          | 1          | 0          | 0          | 1          | 1          | 0          | 0          |   |   |   |
| <b>HEALTH CARE</b>                                 | <b>85</b>     | <b>13</b>  | <b>11</b>  | <b>11</b>  | <b>8</b>   | <b>10</b>  | <b>4</b>   | <b>13</b>  | <b>7</b>   | <b>8</b>   |   |   |   |
| General Medical Care                               | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Health Screening/Diagnostic Services               | 1             | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Health Supportive Services                         | 63            | 7          | 8          | 8          | 8          | 8          | 4          | 10         | 4          | 6          |   |   |   |
| Human Reproduction                                 | 1             | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Inpatient Health Facilities                        | 1             | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Outpatient Health Facilities                       | 4             | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 3          | 0          |   |   |   |
| Rehabilitative / Habilitative Services             | 2             | 1          | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Specialized Treatment                              | 6             | 0          | 1          | 2          | 0          | 1          | 0          | 0          | 0          | 2          |   |   |   |
| Specialty Medicine                                 | 7             | 1          | 1          | 1          | 0          | 1          | 0          | 3          | 0          | 0          |   |   |   |

# Chittenden County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025  
2024

Year-to-Date Contacts for County: 5631

## Number of Contacts by Month

| J   | F    | M    | A   | M   | J   | J   | A   | S   | O   | N   | D   |
|-----|------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 885 | 1240 | 1046 | 585 | 426 | 437 | 434 | 390 | 188 |     |     |     |
| 805 | 978  | 828  | 471 | 385 | 358 | 387 | 454 | 396 | 443 | 513 | 684 |
| 835 | 1005 | 876  | 446 | 350 | 436 | 494 | 469 | 443 | 430 | 421 | 553 |

## Number of Referrals

| Need Category                                     | Referrals YTD | J           | F           | M           | A          | M          | J          | J          | A          | S          | O | N | D |
|---------------------------------------------------|---------------|-------------|-------------|-------------|------------|------------|------------|------------|------------|------------|---|---|---|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>157</b>    | <b>21</b>   | <b>17</b>   | <b>14</b>   | <b>24</b>  | <b>27</b>  | <b>15</b>  | <b>15</b>  | <b>13</b>  | <b>11</b>  |   |   |   |
| Employment                                        | 14            | 1           | 3           | 2           | 2          | 3          | 1          | 0          | 1          | 1          |   |   |   |
| Public Assistance Programs                        | 129           | 18          | 11          | 10          | 20         | 23         | 14         | 13         | 10         | 10         |   |   |   |
| Social Insurance Programs                         | 3             | 1           | 0           | 1           | 1          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Temporary Financial Aid                           | 11            | 1           | 3           | 1           | 1          | 1          | 0          | 2          | 2          | 0          |   |   |   |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>128</b>    | <b>14</b>   | <b>15</b>   | <b>20</b>   | <b>10</b>  | <b>13</b>  | <b>13</b>  | <b>15</b>  | <b>17</b>  | <b>11</b>  |   |   |   |
| Death Certification/Burial Arrangements           | 3             | 0           | 1           | 1           | 0          | 1          | 0          | 0          | 0          | 0          |   |   |   |
| Domestic Animal Services                          | 12            | 1           | 1           | 2           | 1          | 0          | 0          | 2          | 4          | 1          |   |   |   |
| Individual and Family Support Services            | 94            | 11          | 12          | 13          | 9          | 11         | 8          | 12         | 11         | 7          |   |   |   |
| Leisure Activities                                | 5             | 0           | 0           | 1           | 0          | 0          | 2          | 0          | 2          | 0          |   |   |   |
| Mutual Support                                    | 9             | 1           | 0           | 2           | 0          | 1          | 2          | 0          | 0          | 3          |   |   |   |
| Social Development and Enrichment                 | 1             | 0           | 1           | 0           | 0          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Volunteer Opportunities and Development           | 4             | 1           | 0           | 1           | 0          | 0          | 1          | 1          | 0          | 0          |   |   |   |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>125</b>    | <b>17</b>   | <b>14</b>   | <b>25</b>   | <b>11</b>  | <b>21</b>  | <b>11</b>  | <b>12</b>  | <b>8</b>   | <b>6</b>   |   |   |   |
| Counseling Settings / Approaches                  | 5             | 1           | 0           | 0           | 1          | 1          | 0          | 0          | 2          | 0          |   |   |   |
| Mental Health Care Facilities                     | 4             | 1           | 0           | 1           | 1          | 0          | 1          | 0          | 0          | 0          |   |   |   |
| Mental Health Evaluation and Treatment            | 94            | 12          | 12          | 19          | 8          | 14         | 10         | 10         | 6          | 3          |   |   |   |
| Mental Health Support Services                    | 8             | 3           | 2           | 0           | 1          | 1          | 0          | 1          | 0          | 0          |   |   |   |
| Substance Use Disorder Services                   | 14            | 0           | 0           | 5           | 0          | 5          | 0          | 1          | 0          | 3          |   |   |   |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>976</b>    | <b>203</b>  | <b>232</b>  | <b>134</b>  | <b>96</b>  | <b>90</b>  | <b>64</b>  | <b>65</b>  | <b>55</b>  | <b>37</b>  |   |   |   |
| Arts and Culture                                  | 0             | 0           | 0           | 0           | 0          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Community Economic Development                    | 4             | 0           | 0           | 0           | 0          | 1          | 0          | 0          | 2          | 1          |   |   |   |
| Community Facilities / Centers                    | 2             | 0           | 0           | 0           | 0          | 0          | 0          | 0          | 1          | 1          |   |   |   |
| Community Groups / Government Offices             | 87            | 8           | 18          | 11          | 9          | 11         | 6          | 11         | 7          | 6          |   |   |   |
| Community Planning and Public Works               | 10            | 1           | 1           | 0           | 4          | 2          | 0          | 2          | 0          | 0          |   |   |   |
| Disaster Services                                 | 45            | 20          | 5           | 8           | 6          | 0          | 3          | 1          | 0          | 2          |   |   |   |
| Donor Services                                    | 12            | 2           | 3           | 0           | 2          | 1          | 1          | 2          | 1          | 0          |   |   |   |
| Information Services                              | 816           | 172         | 205         | 115         | 75         | 75         | 54         | 49         | 44         | 27         |   |   |   |
| Military Services                                 | 0             | 0           | 0           | 0           | 0          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Occupational/Professional Associations            | 0             | 0           | 0           | 0           | 0          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Organizational Development and Management         | 0             | 0           | 0           | 0           | 0          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Political Organizations and Participation         | 0             | 0           | 0           | 0           | 0          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| Research                                          | 0             | 0           | 0           | 0           | 0          | 0          | 0          | 0          | 0          | 0          |   |   |   |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>7</b>      | <b>1</b>    | <b>3</b>    | <b>1</b>    | <b>0</b>   | <b>1</b>   | <b>1</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>   |   |   |   |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>6,476</b>  | <b>1049</b> | <b>1408</b> | <b>1162</b> | <b>677</b> | <b>507</b> | <b>493</b> | <b>498</b> | <b>452</b> | <b>230</b> |   |   |   |



2025

2024

| Number of Contacts by Month |   |   |   |   |   |    |    |   |    |   |    |
|-----------------------------|---|---|---|---|---|----|----|---|----|---|----|
| J                           | F | M | A | M | J | J  | A  | S | O  | N | D  |
| 11                          | 7 | 5 | 5 | 3 | 3 | 4  | 4  | 4 |    |   |    |
| 4                           | 4 | 6 | 6 | 5 | 3 | 3  | 3  | 5 | 6  | 6 | 13 |
| 5                           | 6 | 3 | 8 | 3 | 5 | 38 | 26 | 8 | 10 | 6 | 4  |
| Number of Referrals         |   |   |   |   |   |    |    |   |    |   |    |

[illegible]

# Essex County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025

2024

Year-to-Date Contacts for County:

46

## Number of Contacts by Month

| J  | F | M | A | M | J | J  | A  | S | O  | N | D  |
|----|---|---|---|---|---|----|----|---|----|---|----|
| 11 | 7 | 5 | 5 | 3 | 3 | 4  | 4  | 4 |    |   |    |
| 4  | 4 | 6 | 6 | 5 | 3 | 3  | 3  | 5 | 6  | 6 | 13 |
| 5  | 6 | 3 | 8 | 3 | 5 | 38 | 26 | 8 | 10 | 6 | 4  |

## Number of Referrals

| Need Category                                     | Referrals YTD | J         | F         | M        | A        | M        | J        | J        | A        | S        | O | N | D |
|---------------------------------------------------|---------------|-----------|-----------|----------|----------|----------|----------|----------|----------|----------|---|---|---|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>4</b>      | <b>1</b>  | <b>0</b>  | <b>0</b> | <b>0</b> | <b>0</b> | <b>1</b> | <b>1</b> | <b>0</b> | <b>1</b> |   |   |   |
| Employment                                        | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Public Assistance Programs                        | 4             | 1         | 0         | 0        | 0        | 0        | 1        | 1        | 0        | 1        |   |   |   |
| Social Insurance Programs                         | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Temporary Financial Aid                           | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>2</b>      | <b>1</b>  | <b>0</b>  | <b>0</b> | <b>1</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> |   |   |   |
| Death Certification/Burial Arrangements           | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Domestic Animal Services                          | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Individual and Family Support Services            | 2             | 1         | 0         | 0        | 1        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Leisure Activities                                | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Mutual Support                                    | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Social Development and Enrichment                 | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Volunteer Opportunities and Development           | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>1</b>      | <b>1</b>  | <b>0</b>  | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>0</b> |   |   |   |
| Counseling Settings / Approaches                  | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Mental Health Care Facilities                     | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Mental Health Evaluation and Treatment            | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Mental Health Support Services                    | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Substance Use Disorder Services                   | 1             | 1         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>23</b>     | <b>6</b>  | <b>7</b>  | <b>1</b> | <b>0</b> | <b>1</b> | <b>1</b> | <b>3</b> | <b>2</b> | <b>2</b> |   |   |   |
| Arts and Culture                                  | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Community Economic Development                    | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Community Facilities / Centers                    | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Community Groups / Government Offices             | 5             | 2         | 1         | 0        | 0        | 0        | 0        | 1        | 1        | 0        |   |   |   |
| Community Planning and Public Works               | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Disaster Services                                 | 2             | 1         | 0         | 0        | 0        | 0        | 0        | 0        | 1        | 0        |   |   |   |
| Donor Services                                    | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Information Services                              | 16            | 3         | 6         | 1        | 0        | 1        | 1        | 2        | 0        | 2        |   |   |   |
| Military Services                                 | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Occupational/Professional Associations            | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Organizational Development and Management         | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Political Organizations and Participation         | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| Research                                          | 0             | 0         | 0         | 0        | 0        | 0        | 0        | 0        | 0        | 0        |   |   |   |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>1</b>      | <b>0</b>  | <b>0</b>  | <b>0</b> | <b>0</b> | <b>0</b> | <b>1</b> | <b>0</b> | <b>0</b> | <b>0</b> |   |   |   |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>65</b>     | <b>14</b> | <b>11</b> | <b>5</b> | <b>6</b> | <b>2</b> | <b>6</b> | <b>8</b> | <b>7</b> | <b>6</b> |   |   |   |

# Franklin County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025

2024

Year-to-Date Contacts for County:

843

## Number of Contacts by Month

| J   | F   | M   | A  | M   | J  | J  | A   | S   | O   | N   | D   |
|-----|-----|-----|----|-----|----|----|-----|-----|-----|-----|-----|
| 132 | 123 | 109 | 69 | 106 | 85 | 88 | 85  | 46  |     |     |     |
| 92  | 80  | 90  | 78 | 87  | 84 | 66 | 109 | 90  | 109 | 110 | 140 |
| 135 | 94  | 72  | 59 | 70  | 81 | 89 | 93  | 106 | 78  | 87  | 139 |

## Number of Referrals

| Need Category                                      | Referrals YTD | J          | F         | M         | A         | M         | J         | J         | A         | S         | O | N | D |
|----------------------------------------------------|---------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|---|---|---|
| <b>BASIC NEEDS</b>                                 | <b>648</b>    | <b>100</b> | <b>78</b> | <b>86</b> | <b>50</b> | <b>91</b> | <b>77</b> | <b>71</b> | <b>67</b> | <b>28</b> |   |   |   |
| Food                                               | 26            | 1          | 3         | 2         | 4         | 3         | 5         | 5         | 2         | 1         |   |   |   |
| Housing/Shelter                                    | 531           | 89         | 63        | 71        | 40        | 75        | 58        | 56        | 59        | 20        |   |   |   |
| Material Goods                                     | 14            | 1          | 1         | 1         | 0         | 2         | 4         | 0         | 2         | 3         |   |   |   |
| Transportation                                     | 23            | 3          | 2         | 4         | 3         | 4         | 1         | 5         | 0         | 1         |   |   |   |
| Utilities                                          | 54            | 6          | 9         | 8         | 3         | 7         | 9         | 5         | 4         | 3         |   |   |   |
| <b>CONSUMER SERVICES</b>                           | <b>40</b>     | <b>7</b>   | <b>16</b> | <b>11</b> | <b>2</b>  | <b>2</b>  | <b>1</b>  | <b>0</b>  | <b>1</b>  | <b>0</b>  |   |   |   |
| Consumer Assistance & Protection                   | 3             | 1          | 0         | 1         | 0         | 1         | 0         | 0         | 0         | 0         |   |   |   |
| Consumer Regulation                                | 3             | 0          | 0         | 0         | 0         | 1         | 1         | 0         | 1         | 0         |   |   |   |
| Money Management                                   | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Tax Organizations and Services                     | 34            | 6          | 16        | 10        | 2         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>CRIMINAL JUSTICE AND LEGAL SERVICES</b>         | <b>38</b>     | <b>4</b>   | <b>4</b>  | <b>0</b>  | <b>4</b>  | <b>5</b>  | <b>2</b>  | <b>2</b>  | <b>9</b>  | <b>8</b>  |   |   |   |
| Courts                                             | 1             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1         |   |   |   |
| Criminal Correction System                         | 2             | 1          | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Judicial Services                                  | 1             | 0          | 0         | 0         | 0         | 1         | 0         | 0         | 0         | 0         |   |   |   |
| Law Enforcement Agencies                           | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Law Enforcement Services                           | 1             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 0         |   |   |   |
| Legal Assistance Modalities                        | 8             | 0          | 0         | 0         | 2         | 2         | 0         | 0         | 2         | 2         |   |   |   |
| Legal Services                                     | 25            | 3          | 3         | 0         | 2         | 2         | 2         | 2         | 6         | 5         |   |   |   |
| <b>EDUCATION</b>                                   | <b>4</b>      | <b>0</b>   | <b>2</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>2</b>  | <b>0</b>  |   |   |   |
| Educational Institutions/Schools                   | 1             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 0         |   |   |   |
| Educational Programs                               | 1             | 0          | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Educational Support Services                       | 2             | 0          | 1         | 0         | 0         | 0         | 0         | 0         | 1         | 0         |   |   |   |
| <b>ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY</b> | <b>5</b>      | <b>1</b>   | <b>3</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>1</b>  | <b>0</b>  | <b>0</b>  |   |   |   |
| Environmental Protection and Improvement           | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Public Health                                      | 3             | 0          | 2         | 0         | 0         | 0         | 0         | 1         | 0         | 0         |   |   |   |
| Public Safety                                      | 2             | 1          | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>HEALTH CARE</b>                                 | <b>27</b>     | <b>6</b>   | <b>2</b>  | <b>3</b>  | <b>4</b>  | <b>3</b>  | <b>0</b>  | <b>3</b>  | <b>3</b>  | <b>3</b>  |   |   |   |
| General Medical Care                               | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Health Screening/Diagnostic Services               | 2             | 1          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1         |   |   |   |
| Health Supportive Services                         | 20            | 4          | 1         | 3         | 4         | 1         | 0         | 3         | 3         | 1         |   |   |   |
| Human Reproduction                                 | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Inpatient Health Facilities                        | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Outpatient Health Facilities                       | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Rehabilitative / Habilitative Services             | 0             | 0          | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Specialized Treatment                              | 2             | 0          | 1         | 0         | 0         | 1         | 0         | 0         | 0         | 0         |   |   |   |
| Specialty Medicine                                 | 3             | 1          | 0         | 0         | 0         | 1         | 0         | 0         | 0         | 1         |   |   |   |

# Franklin County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025

2024

Year-to-Date Contacts for County:

843

## Number of Contacts by Month

| J   | F   | M   | A  | M   | J  | J  | A   | S   | O   | N   | D   |
|-----|-----|-----|----|-----|----|----|-----|-----|-----|-----|-----|
| 132 | 123 | 109 | 69 | 106 | 85 | 88 | 85  | 46  |     |     |     |
| 92  | 80  | 90  | 78 | 87  | 84 | 66 | 109 | 90  | 109 | 110 | 140 |
| 135 | 94  | 72  | 59 | 70  | 81 | 89 | 93  | 106 | 78  | 87  | 139 |

## Number of Referrals

| Need Category                                     | Referrals YTD | J          | F          | M          | A         | M          | J          | J          | A          | S         | O | N | D |
|---------------------------------------------------|---------------|------------|------------|------------|-----------|------------|------------|------------|------------|-----------|---|---|---|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>55</b>     | <b>2</b>   | <b>1</b>   | <b>5</b>   | <b>8</b>  | <b>11</b>  | <b>12</b>  | <b>10</b>  | <b>2</b>   | <b>4</b>  |   |   |   |
| Employment                                        | 5             | 1          | 0          | 0          | 0         | 2          | 0          | 1          | 1          | 0         |   |   |   |
| Public Assistance Programs                        | 42            | 1          | 1          | 3          | 7         | 8          | 10         | 7          | 1          | 4         |   |   |   |
| Social Insurance Programs                         | 7             | 0          | 0          | 2          | 1         | 1          | 1          | 2          | 0          | 0         |   |   |   |
| Temporary Financial Aid                           | 1             | 0          | 0          | 0          | 0         | 0          | 1          | 0          | 0          | 0         |   |   |   |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>36</b>     | <b>5</b>   | <b>7</b>   | <b>5</b>   | <b>3</b>  | <b>3</b>   | <b>3</b>   | <b>2</b>   | <b>5</b>   | <b>3</b>  |   |   |   |
| Death Certification/Burial Arrangements           | 2             | 0          | 1          | 0          | 0         | 0          | 0          | 1          | 0          | 0         |   |   |   |
| Domestic Animal Services                          | 3             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 2          | 1         |   |   |   |
| Individual and Family Support Services            | 26            | 4          | 6          | 5          | 3         | 2          | 3          | 1          | 1          | 1         |   |   |   |
| Leisure Activities                                | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Mutual Support                                    | 4             | 0          | 0          | 0          | 0         | 1          | 0          | 0          | 2          | 1         |   |   |   |
| Social Development and Enrichment                 | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Volunteer Opportunities and Development           | 1             | 1          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>24</b>     | <b>3</b>   | <b>2</b>   | <b>2</b>   | <b>2</b>  | <b>5</b>   | <b>4</b>   | <b>2</b>   | <b>2</b>   | <b>2</b>  |   |   |   |
| Counseling Settings / Approaches                  | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Mental Health Care Facilities                     | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Mental Health Evaluation and Treatment            | 17            | 3          | 2          | 0          | 2         | 3          | 3          | 2          | 1          | 1         |   |   |   |
| Mental Health Support Services                    | 3             | 0          | 0          | 1          | 0         | 1          | 0          | 0          | 1          | 0         |   |   |   |
| Substance Use Disorder Services                   | 4             | 0          | 0          | 1          | 0         | 1          | 1          | 0          | 0          | 1         |   |   |   |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>173</b>    | <b>34</b>  | <b>40</b>  | <b>19</b>  | <b>13</b> | <b>18</b>  | <b>9</b>   | <b>14</b>  | <b>17</b>  | <b>9</b>  |   |   |   |
| Arts and Culture                                  | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Community Economic Development                    | 1             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 1         |   |   |   |
| Community Facilities / Centers                    | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Community Groups / Government Offices             | 16            | 0          | 3          | 5          | 2         | 1          | 1          | 1          | 1          | 2         |   |   |   |
| Community Planning and Public Works               | 1             | 0          | 0          | 0          | 0         | 1          | 0          | 0          | 0          | 0         |   |   |   |
| Disaster Services                                 | 4             | 2          | 0          | 2          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Donor Services                                    | 4             | 0          | 1          | 0          | 1         | 1          | 1          | 0          | 0          | 0         |   |   |   |
| Information Services                              | 147           | 32         | 36         | 12         | 10        | 15         | 7          | 13         | 16         | 6         |   |   |   |
| Military Services                                 | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Occupational/Professional Associations            | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Organizational Development and Management         | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Political Organizations and Participation         | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Research                                          | 0             | 0          | 0          | 0          | 0         | 0          | 0          | 0          | 0          | 0         |   |   |   |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>3</b>      | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>  | <b>1</b>   | <b>0</b>   | <b>1</b>   | <b>1</b>   | <b>0</b>  |   |   |   |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>1,053</b>  | <b>162</b> | <b>155</b> | <b>131</b> | <b>86</b> | <b>139</b> | <b>108</b> | <b>106</b> | <b>109</b> | <b>57</b> |   |   |   |



2025

2024

| Number of Contacts by Month |    |    |   |    |    |    |    |   |    |    |    |
|-----------------------------|----|----|---|----|----|----|----|---|----|----|----|
| J                           | F  | M  | A | M  | J  | J  | A  | S | O  | N  | D  |
| 4                           | 13 | 9  | 7 | 10 | 7  | 10 | 8  | 9 |    |    |    |
| 5                           | 13 | 8  | 3 | 4  | 7  | 4  | 2  | 9 | 15 | 10 | 9  |
| 9                           | 25 | 12 | 7 | 4  | 10 | 2  | 11 | 9 | 8  | 4  | 10 |

[illegible]

# Grand Isle County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025  
2024

Year-to-Date Contacts for County: 77

## Number of Contacts by Month

| J | F  | M  | A | M  | J  | J  | A  | S | O  | N  | D  |
|---|----|----|---|----|----|----|----|---|----|----|----|
| 4 | 13 | 9  | 7 | 10 | 7  | 10 | 8  | 9 |    |    |    |
| 5 | 13 | 8  | 3 | 4  | 7  | 4  | 2  | 9 | 15 | 10 | 9  |
| 9 | 25 | 12 | 7 | 4  | 10 | 2  | 11 | 9 | 8  | 4  | 10 |

## Number of Referrals

| Need Category                                     | Referrals YTD | J        | F         | M         | A        | M         | J        | J         | A         | S         | O | N | D |
|---------------------------------------------------|---------------|----------|-----------|-----------|----------|-----------|----------|-----------|-----------|-----------|---|---|---|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>4</b>      | <b>0</b> | <b>1</b>  | <b>1</b>  | <b>0</b> | <b>0</b>  | <b>0</b> | <b>0</b>  | <b>0</b>  | <b>2</b>  |   |   |   |
| Employment                                        | 1             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 1         |   |   |   |
| Public Assistance Programs                        | 2             | 0        | 0         | 1         | 0        | 0         | 0        | 0         | 0         | 1         |   |   |   |
| Social Insurance Programs                         | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Temporary Financial Aid                           | 1             | 0        | 1         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>6</b>      | <b>0</b> | <b>2</b>  | <b>0</b>  | <b>1</b> | <b>1</b>  | <b>0</b> | <b>0</b>  | <b>2</b>  | <b>0</b>  |   |   |   |
| Death Certification/Burial Arrangements           | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Domestic Animal Services                          | 1             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 1         | 0         |   |   |   |
| Individual and Family Support Services            | 5             | 0        | 2         | 0         | 1        | 1         | 0        | 0         | 1         | 0         |   |   |   |
| Leisure Activities                                | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Mutual Support                                    | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Social Development and Enrichment                 | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Volunteer Opportunities and Development           | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>2</b>      | <b>0</b> | <b>0</b>  | <b>1</b>  | <b>0</b> | <b>0</b>  | <b>0</b> | <b>1</b>  | <b>0</b>  | <b>0</b>  |   |   |   |
| Counseling Settings / Approaches                  | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Mental Health Care Facilities                     | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Mental Health Evaluation and Treatment            | 2             | 0        | 0         | 1         | 0        | 0         | 0        | 1         | 0         | 0         |   |   |   |
| Mental Health Support Services                    | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Substance Use Disorder Services                   | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>21</b>     | <b>2</b> | <b>4</b>  | <b>4</b>  | <b>1</b> | <b>1</b>  | <b>2</b> | <b>2</b>  | <b>4</b>  | <b>1</b>  |   |   |   |
| Arts and Culture                                  | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Community Economic Development                    | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Community Facilities / Centers                    | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Community Groups / Government Offices             | 1             | 0        | 0         | 0         | 0        | 1         | 0        | 0         | 0         | 0         |   |   |   |
| Community Planning and Public Works               | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Disaster Services                                 | 3             | 0        | 0         | 0         | 0        | 0         | 0        | 1         | 2         | 0         |   |   |   |
| Donor Services                                    | 2             | 0        | 0         | 2         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Information Services                              | 15            | 2        | 4         | 2         | 1        | 0         | 2        | 1         | 2         | 1         |   |   |   |
| Military Services                                 | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Occupational/Professional Associations            | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Organizational Development and Management         | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Political Organizations and Participation         | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| Research                                          | 0             | 0        | 0         | 0         | 0        | 0         | 0        | 0         | 0         | 0         |   |   |   |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>0</b>      | <b>0</b> | <b>0</b>  | <b>0</b>  | <b>0</b> | <b>0</b>  | <b>0</b> | <b>0</b>  | <b>0</b>  | <b>0</b>  |   |   |   |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>96</b>     | <b>6</b> | <b>19</b> | <b>11</b> | <b>8</b> | <b>11</b> | <b>9</b> | <b>10</b> | <b>11</b> | <b>11</b> |   |   |   |

## Green Mountain United Way



**Vermont 211**  
**Referrals by Type of Need**  
**January 1, 2026 - December 31, 2026**

Prior Year

| Number of Contacts This Month |       |        |         |            |
|-------------------------------|-------|--------|---------|------------|
| Caledonia                     | Essex | Orange | Orleans | Washington |
| 62                            | 7     | 36     | 48      | 166        |
| 34                            | 4     | 31     | 31      | 137        |

(includes Caledonia, Essex, Orange, Orleans and Washington)

**Year-to-Date Contacts for Region:**

**2524**

**YTD Number of Referrals Per County**

| Need Category                                      | Referrals YTD | Caledonia  | Essex     | Orange     | Orleans    | Washington |
|----------------------------------------------------|---------------|------------|-----------|------------|------------|------------|
| <b>BASIC NEEDS</b>                                 | <b>1942</b>   | <b>446</b> | <b>29</b> | <b>207</b> | <b>329</b> | <b>931</b> |
| Food                                               | 59            | 11         | 0         | 6          | 16         | 26         |
| Housing/Shelter                                    | 1633          | 375        | 14        | 152        | 279        | 813        |
| Material Goods                                     | 58            | 11         | 3         | 12         | 6          | 26         |
| Transportation                                     | 58            | 11         | 3         | 12         | 6          | 26         |
| Utilities                                          | 134           | 38         | 9         | 25         | 22         | 40         |
| <b>CONSUMER SERVICES</b>                           | <b>33</b>     | <b>5</b>   | <b>2</b>  | <b>6</b>   | <b>4</b>   | <b>16</b>  |
| Consumer Assistance & Protection                   | 16            | 0          | 1         | 3          | 4          | 8          |
| Consumer Regulation                                | 8             | 1          | 0         | 1          | 1          | 5          |
| Money Management                                   | 1             | 0          | 0         | 1          | 0          | 0          |
| Tax Organizations and Services                     | 24            | 4          | 2         | 4          | 3          | 11         |
| <b>CRIMINAL JUSTICE AND LEGAL SERVICES</b>         | <b>88</b>     | <b>19</b>  | <b>2</b>  | <b>14</b>  | <b>21</b>  | <b>32</b>  |
| Courts                                             | 1             | 0          | 0         | 0          | 1          | 0          |
| Criminal Correction System                         | 0             | 0          | 0         | 0          | 0          | 0          |
| Law Enforcement Agencies                           | 1             | 0          | 0         | 0          | 1          | 0          |
| Judicial Services                                  | 2             | 0          | 0         | 0          | 2          | 0          |
| Law Enforcement Services                           | 9             | 1          | 0         | 1          | 2          | 5          |
| Legal Assistance Modalities                        | 12            | 3          | 0         | 2          | 2          | 5          |
| Legal Services                                     | 63            | 15         | 2         | 11         | 13         | 22         |
| <b>EDUCATION</b>                                   | <b>1</b>      | <b>0</b>   | <b>0</b>  | <b>0</b>   | <b>1</b>   | <b>0</b>   |
| Educational Institutions/Schools                   | 0             | 0          | 0         | 0          | 0          | 0          |
| Educational Programs                               | 1             | 0          | 0         | 0          | 1          | 0          |
| Educational Support Services                       | 0             | 0          | 0         | 0          | 0          | 0          |
| <b>ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY</b> | <b>10</b>     | <b>3</b>   | <b>0</b>  | <b>0</b>   | <b>0</b>   | <b>7</b>   |
| Environmental Protection and Improvement           | 1             | 0          | 0         | 0          | 0          | 1          |
| Public Health                                      | 4             | 1          | 0         | 0          | 0          | 3          |
| Public Safety                                      | 5             | 2          | 0         | 0          | 0          | 3          |
| <b>HEALTH CARE</b>                                 | <b>70</b>     | <b>7</b>   | <b>3</b>  | <b>16</b>  | <b>9</b>   | <b>35</b>  |
| General Medical Care                               | 0             | 0          | 0         | 0          | 0          | 0          |
| Health Screening/Diagnostic Services               | 1             | 0          | 0         | 0          | 0          | 1          |
| Health Supportive Services                         | 39            | 0          | 2         | 12         | 6          | 19         |
| Human Reproduction                                 | 8             | 7          | 0         | 0          | 0          | 1          |
| Inpatient Health Facilities                        | 1             | 0          | 0         | 1          | 0          | 0          |
| Outpatient Health Facilities                       | 0             | 0          | 0         | 0          | 0          | 0          |
| Rehabilitation/ Habilitative Services              | 2             | 0          | 0         | 0          | 0          | 2          |
| Specialized Treatment                              | 16            | 0          | 1         | 3          | 3          | 9          |
| Specialty Medicine                                 | 3             | 0          | 0         | 0          | 0          | 3          |

## Green Mountain United Way



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

Prior Year

| Number of Contacts This Month |       |        |         |            |
|-------------------------------|-------|--------|---------|------------|
| Caledonia                     | Essex | Orange | Orleans | Washington |
| 62                            | 7     | 36     | 48      | 166        |
| 34                            | 4     | 31     | 31      | 137        |

(includes Caledonia, Essex, Orange, Orleans and Washington)

Year-to-Date Contacts for Region:

2524

YTD Number of Referrals Per County

| Need Category                                              | Referrals YTD | Caledonia  | Essex     | Orange     | Orleans    | Washington  |
|------------------------------------------------------------|---------------|------------|-----------|------------|------------|-------------|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>                       | <b>130</b>    | <b>32</b>  | <b>4</b>  | <b>21</b>  | <b>15</b>  | <b>58</b>   |
| Employment                                                 | 6             | 2          | 0         | 0          | 2          | 2           |
| Public Assistance Programs                                 | 94            | 22         | 4         | 16         | 11         | 41          |
| Social Insurance Programs                                  | 13            | 4          | 0         | 3          | 1          | 5           |
| Temporary Financial Aid                                    | 17            | 4          | 0         | 2          | 1          | 10          |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                          | <b>103</b>    | <b>16</b>  | <b>2</b>  | <b>26</b>  | <b>22</b>  | <b>37</b>   |
| Death Certification/Burial Arrangements                    | 3             | 1          | 0         | 2          | 0          | 0           |
| Domestic Animal Services                                   | 10            | 0          | 0         | 3          | 4          | 3           |
| Individual and Family Support Services                     | 76            | 13         | 2         | 15         | 17         | 29          |
| Leisure Activities                                         | 3             | 1          | 0         | 0          | 0          | 2           |
| Mutual Support                                             | 4             | 0          | 0         | 1          | 0          | 3           |
| Social Development and Enrichment                          | 0             | 0          | 0         | 0          | 0          | 0           |
| Volunteer Opportunities and Development                    | 7             | 1          | 0         | 5          | 1          | 0           |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b>          | <b>98</b>     | <b>10</b>  | <b>1</b>  | <b>13</b>  | <b>24</b>  | <b>50</b>   |
| Counseling Settings / Approaches                           | 8             | 0          | 0         | 0          | 6          | 2           |
| Mental Health Care Facilities                              | 3             | 0          | 0         | 0          | 1          | 2           |
| Mental Health Evaluation and Treatment                     | 72            | 7          | 0         | 9          | 12         | 44          |
| Mental Health Support Services                             | 5             | 1          | 0         | 0          | 3          | 1           |
| Substance Use Disorder Services                            | 10            | 2          | 1         | 4          | 2          | 1           |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>                   | <b>590</b>    | <b>105</b> | <b>23</b> | <b>102</b> | <b>86</b>  | <b>274</b>  |
| Arts and Culture                                           | 1             | 0          | 0         | 1          | 0          | 0           |
| Community Economic Development                             | 2             | 0          | 0         | 0          | 0          | 2           |
| Community Facilities / Centers                             | 2             | 0          | 0         | 0          | 1          | 1           |
| Community Groups / Government Offices                      | 90            | 12         | 5         | 25         | 15         | 33          |
| Community Planning and Public Works                        | 0             | 0          | 0         | 0          | 0          | 0           |
| Disaster Services                                          | 22            | 5          | 2         | 3          | 2          | 10          |
| Donor Services                                             | 4             | 1          | 0         | 1          | 1          | 1           |
| Information Services                                       | 468           | 87         | 16        | 72         | 67         | 226         |
| Military Services                                          | 0             | 0          | 0         | 0          | 0          | 0           |
| Occupational/Professional Associations                     | 0             | 0          | 0         | 0          | 0          | 0           |
| Organizational Development and Management                  | 1             | 0          | 0         | 0          | 0          | 1           |
| Political Organizations and Participation                  | 0             | 0          | 0         | 0          | 0          | 0           |
| Research                                                   | 0             | 0          | 0         | 0          | 0          | 0           |
| <b>YTD REFERRALS TO SERVICES NOT IN 2-1-1 DATABASE</b>     | <b>6</b>      | <b>0</b>   | <b>1</b>  | <b>1</b>   | <b>0</b>   | <b>4</b>    |
| <b>TOTAL NUMBER OF YTD REFERRALS FOR ALL FIVE COUNTIES</b> | <b>3,071</b>  | <b>643</b> | <b>67</b> | <b>406</b> | <b>511</b> | <b>1444</b> |

2025  
2024

| Number of Contacts by Month |    |    |    |    |    |    |    |    |    |    |    |
|-----------------------------|----|----|----|----|----|----|----|----|----|----|----|
| J                           | F  | M  | A  | M  | J  | J  | A  | S  | O  | N  | D  |
| 51                          | 40 | 40 | 26 | 57 | 21 | 33 | 15 | 12 |    |    |    |
| 36                          | 19 | 31 | 26 | 17 | 25 | 29 | 30 | 31 | 45 | 26 | 47 |
| 42                          | 31 | 39 | 25 | 24 | 33 | 56 | 43 | 31 | 20 | 26 | 40 |

[illegible]

# Lamoille County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025  
2024

Year-to-Date Contacts for County: 295

## Number of Contacts by Month

| J  | F  | M  | A  | M  | J  | J  | A  | S  | O  | N  | D  |
|----|----|----|----|----|----|----|----|----|----|----|----|
| 51 | 40 | 40 | 26 | 57 | 21 | 33 | 15 | 12 |    |    |    |
| 36 | 19 | 31 | 26 | 17 | 25 | 29 | 30 | 31 | 45 | 26 | 47 |
| 42 | 31 | 39 | 25 | 24 | 33 | 56 | 43 | 31 | 20 | 26 | 40 |

## Number of Referrals

| Need Category                                     | Referrals YTD | J         | F         | M         | A         | M         | J         | J         | A         | S         | O        | N        | D        |
|---------------------------------------------------|---------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|----------|----------|----------|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>21</b>     | <b>2</b>  | <b>2</b>  | <b>2</b>  | <b>3</b>  | <b>8</b>  | <b>1</b>  | <b>3</b>  | <b>0</b>  | <b>0</b>  |          |          |          |
| Employment                                        | 2             | 0         | 0         | 0         | 1         | 1         | 0         | 0         | 0         | 0         |          |          |          |
| Public Assistance Programs                        | 17            | 1         | 2         | 2         | 2         | 6         | 1         | 3         | 0         | 0         |          |          |          |
| Social Insurance Programs                         | 1             | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Temporary Financial Aid                           | 1             | 0         | 0         | 0         | 0         | 1         | 0         | 0         | 0         | 0         |          |          |          |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>22</b>     | <b>3</b>  | <b>2</b>  | <b>6</b>  | <b>2</b>  | <b>1</b>  | <b>3</b>  | <b>3</b>  | <b>0</b>  | <b>2</b>  |          |          |          |
| Death Certification/Burial Arrangements           | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Domestic Animal Services                          | 3             | 0         | 0         | 1         | 0         | 0         | 1         | 1         | 0         | 0         |          |          |          |
| Individual and Family Support Services            | 18            | 2         | 2         | 5         | 2         | 1         | 2         | 2         | 0         | 2         |          |          |          |
| Leisure Activities                                | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Mutual Support                                    | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Social Development and Enrichment                 | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Volunteer Opportunities and Development           | 1             | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>7</b>      | <b>3</b>  | <b>2</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>2</b>  | <b>0</b>  |          |          |          |
| Counseling Settings / Approaches                  | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Mental Health Care Facilities                     | 1             | 0         | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Mental Health Evaluation and Treatment            | 5             | 2         | 1         | 0         | 0         | 0         | 0         | 0         | 2         | 0         |          |          |          |
| Mental Health Support Services                    | 1             | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Substance Use Disorder Services                   | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>91</b>     | <b>22</b> | <b>12</b> | <b>11</b> | <b>13</b> | <b>13</b> | <b>4</b>  | <b>10</b> | <b>0</b>  | <b>6</b>  |          |          |          |
| Arts and Culture                                  | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Community Economic Development                    | 2             | 0         | 0         | 0         | 1         | 1         | 0         | 0         | 0         | 0         |          |          |          |
| Community Facilities / Centers                    | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Community Groups / Government Offices             | 13            | 2         | 2         | 2         | 3         | 2         | 1         | 0         | 0         | 1         |          |          |          |
| Community Planning and Public Works               | 1             | 0         | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Disaster Services                                 | 1             | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 0         | 0         |          |          |          |
| Donor Services                                    | 6             | 1         | 0         | 1         | 1         | 0         | 1         | 1         | 0         | 1         |          |          |          |
| Information Services                              | 68            | 19        | 9         | 8         | 8         | 10        | 2         | 8         | 0         | 4         |          |          |          |
| Military Services                                 | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Occupational/Professional Associations            | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Organizational Development and Management         | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Political Organizations and Participation         | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| Research                                          | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |          |          |          |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>2</b>      | <b>0</b>  | <b>1</b>  | <b>0</b>  | <b>0</b>  | <b>1</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  |          |          |          |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>393</b>    | <b>69</b> | <b>55</b> | <b>43</b> | <b>36</b> | <b>71</b> | <b>25</b> | <b>53</b> | <b>17</b> | <b>24</b> | <b>0</b> | <b>0</b> | <b>0</b> |



2025

2024

| Number of Contacts by Month |    |    |    |    |    |    |    |    |    |    |    |
|-----------------------------|----|----|----|----|----|----|----|----|----|----|----|
| J                           | F  | M  | A  | M  | J  | J  | A  | S  | O  | N  | D  |
| 49                          | 36 | 34 | 43 | 41 | 45 | 26 | 31 | 24 |    |    |    |
| 43                          | 31 | 38 | 30 | 21 | 31 | 29 | 36 | 32 | 50 | 56 | 75 |
| 37                          | 48 | 41 | 38 | 38 | 28 | 51 | 42 | 40 | 35 | 46 | 50 |

[illegible]

# Orange County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025

2024

Year-to-Date Contacts for County:

329

## Number of Contacts by Month

| J  | F  | M  | A  | M  | J  | J  | A  | S  | O  | N  | D  |
|----|----|----|----|----|----|----|----|----|----|----|----|
| 49 | 36 | 34 | 43 | 41 | 45 | 26 | 31 | 24 |    |    |    |
| 43 | 31 | 38 | 30 | 21 | 31 | 29 | 36 | 32 | 50 | 56 | 75 |
| 37 | 48 | 41 | 38 | 38 | 28 | 51 | 42 | 40 | 35 | 46 | 50 |

## Number of Referrals

| Need Category                                     | Referrals YTD | J         | F         | M         | A         | M         | J         | J         | A         | S         | O | N | D |
|---------------------------------------------------|---------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|---|---|---|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>21</b>     | <b>0</b>  | <b>3</b>  | <b>2</b>  | <b>3</b>  | <b>5</b>  | <b>3</b>  | <b>0</b>  | <b>1</b>  | <b>4</b>  |   |   |   |
| Employment                                        | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Public Assistance Programs                        | 16            | 0         | 1         | 1         | 2         | 4         | 3         | 0         | 1         | 4         |   |   |   |
| Social Insurance Programs                         | 3             | 0         | 1         | 0         | 1         | 1         | 0         | 0         | 0         | 0         |   |   |   |
| Temporary Financial Aid                           | 2             | 0         | 1         | 1         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>21</b>     | <b>3</b>  | <b>1</b>  | <b>4</b>  | <b>1</b>  | <b>5</b>  | <b>3</b>  | <b>0</b>  | <b>2</b>  | <b>2</b>  |   |   |   |
| Death Certification/Burial Arrangements           | 2             | 0         | 0         | 2         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Domestic Animal Services                          | 3             | 1         | 0         | 1         | 1         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Individual and Family Support Services            | 15            | 2         | 1         | 1         | 0         | 4         | 3         | 0         | 2         | 2         |   |   |   |
| Leisure Activities                                | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Mutual Support                                    | 1             | 0         | 0         | 0         | 0         | 1         | 0         | 0         | 0         | 0         |   |   |   |
| Social Development and Enrichment                 | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Volunteer Opportunities and Development           | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>13</b>     | <b>3</b>  | <b>2</b>  | <b>1</b>  | <b>1</b>  | <b>1</b>  | <b>3</b>  | <b>1</b>  | <b>0</b>  | <b>1</b>  |   |   |   |
| Counseling Settings / Approaches                  | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Mental Health Care Facilities                     | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Mental Health Evaluation and Treatment            | 9             | 1         | 2         | 1         | 1         | 1         | 2         | 0         | 0         | 1         |   |   |   |
| Mental Health Support Services                    | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Substance Use Disorder Services                   | 4             | 2         | 0         | 0         | 0         | 0         | 1         | 1         | 0         | 0         |   |   |   |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>102</b>    | <b>20</b> | <b>14</b> | <b>13</b> | <b>11</b> | <b>10</b> | <b>18</b> | <b>5</b>  | <b>3</b>  | <b>8</b>  |   |   |   |
| Arts and Culture                                  | 1             | 0         | 0         | 1         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Community Economic Development                    | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Community Facilities / Centers                    | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Community Groups / Government Offices             | 25            | 4         | 1         | 3         | 4         | 3         | 4         | 1         | 1         | 4         |   |   |   |
| Community Planning and Public Works               | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Disaster Services                                 | 3             | 1         | 0         | 1         | 1         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Donor Services                                    | 1             | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 0         | 0         |   |   |   |
| Information Services                              | 72            | 15        | 13        | 8         | 6         | 7         | 14        | 3         | 2         | 4         |   |   |   |
| Military Services                                 | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Occupational/Professional Associations            | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Organizational Development and Management         | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Political Organizations and Participation         | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Research                                          | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>1</b>      | <b>0</b>  | <b>1</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  |   |   |   |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>401</b>    | <b>63</b> | <b>47</b> | <b>42</b> | <b>51</b> | <b>50</b> | <b>54</b> | <b>30</b> | <b>32</b> | <b>32</b> |   |   |   |

**2.1.1**  
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2025  
2024

| Number of Contacts by Month |    |    |    |    |    |     |    |    |    |    |    |
|-----------------------------|----|----|----|----|----|-----|----|----|----|----|----|
| J                           | F  | M  | A  | M  | J  | J   | A  | S  | O  | N  | D  |
| 63                          | 48 | 80 | 50 | 55 | 41 | 28  | 44 | 23 |    |    |    |
| 45                          | 31 | 49 | 25 | 45 | 32 | 29  | 18 | 54 | 50 | 52 | 57 |
| 37                          | 36 | 48 | 31 | 38 | 34 | 106 | 60 | 36 | 48 | 26 | 55 |

| Number of Referrals |   |
|---------------------|---|
| 1                   | 1 |
| 2                   | 1 |
| 3                   | 1 |
| 4                   | 1 |
| 5                   | 1 |
| 6                   | 1 |
| 7                   | 1 |
| 8                   | 1 |
| 9                   | 1 |
| 10                  | 1 |
| 11                  | 1 |
| 12                  | 1 |
| 13                  | 1 |
| 14                  | 1 |
| 15                  | 1 |
| 16                  | 1 |
| 17                  | 1 |
| 18                  | 1 |
| 19                  | 1 |
| 20                  | 1 |
| 21                  | 1 |
| 22                  | 1 |
| 23                  | 1 |
| 24                  | 1 |
| 25                  | 1 |
| 26                  | 1 |
| 27                  | 1 |
| 28                  | 1 |
| 29                  | 1 |
| 30                  | 1 |
| 31                  | 1 |
| 32                  | 1 |
| 33                  | 1 |
| 34                  | 1 |
| 35                  | 1 |
| 36                  | 1 |
| 37                  | 1 |
| 38                  | 1 |
| 39                  | 1 |
| 40                  | 1 |
| 41                  | 1 |
| 42                  | 1 |
| 43                  | 1 |
| 44                  | 1 |
| 45                  | 1 |
| 46                  | 1 |
| 47                  | 1 |
| 48                  | 1 |
| 49                  | 1 |
| 50                  | 1 |
| 51                  | 1 |
| 52                  | 1 |
| 53                  | 1 |
| 54                  | 1 |
| 55                  | 1 |
| 56                  | 1 |
| 57                  | 1 |
| 58                  | 1 |
| 59                  | 1 |
| 60                  | 1 |
| 61                  | 1 |
| 62                  | 1 |
| 63                  | 1 |
| 64                  | 1 |
| 65                  | 1 |
| 66                  | 1 |
| 67                  | 1 |
| 68                  | 1 |
| 69                  | 1 |
| 70                  | 1 |
| 71                  | 1 |
| 72                  | 1 |
| 73                  | 1 |
| 74                  | 1 |
| 75                  | 1 |
| 76                  | 1 |
| 77                  | 1 |
| 78                  | 1 |
| 79                  | 1 |
| 80                  | 1 |
| 81                  | 1 |
| 82                  | 1 |
| 83                  | 1 |
| 84                  | 1 |
| 85                  | 1 |
| 86                  | 1 |
| 87                  | 1 |
| 88                  | 1 |
| 89                  | 1 |
| 90                  | 1 |
| 91                  | 1 |
| 92                  | 1 |
| 93                  | 1 |
| 94                  | 1 |
| 95                  | 1 |
| 96                  | 1 |
| 97                  | 1 |
| 98                  | 1 |
| 99                  | 1 |
| 100                 | 1 |

[illegible]

## Orleans County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025  
2024

Year-to-Date Contacts for County: 432

### Number of Contacts by Month

| J  | F  | M  | A  | M  | J  | J   | A  | S  | O  | N  | D  |
|----|----|----|----|----|----|-----|----|----|----|----|----|
| 63 | 48 | 80 | 50 | 55 | 41 | 28  | 44 | 23 |    |    |    |
| 45 | 31 | 49 | 25 | 45 | 32 | 29  | 18 | 54 | 50 | 52 | 57 |
| 37 | 36 | 48 | 31 | 38 | 34 | 106 | 60 | 36 | 48 | 26 | 55 |

### Number of Referrals

| Need Category                                     | Referrals YTD | J         | F         | M         | A         | M         | J         | J         | A         | S         | O | N | D |
|---------------------------------------------------|---------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|---|---|---|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>15</b>     | <b>1</b>  | <b>2</b>  | <b>2</b>  | <b>0</b>  | <b>3</b>  | <b>2</b>  | <b>1</b>  | <b>2</b>  | <b>2</b>  |   |   |   |
| Employment                                        | 2             | 0         | 0         | 0         | 0         | 1         | 1         | 0         | 0         | 0         |   |   |   |
| Public Assistance Programs                        | 11            | 1         | 1         | 2         | 0         | 2         | 1         | 1         | 1         | 2         |   |   |   |
| Social Insurance Programs                         | 1             | 0         | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Temporary Financial Aid                           | 1             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1         | 0         |   |   |   |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>22</b>     | <b>2</b>  | <b>1</b>  | <b>2</b>  | <b>5</b>  | <b>2</b>  | <b>2</b>  | <b>2</b>  | <b>4</b>  | <b>2</b>  |   |   |   |
| Death Certification/Burial Arrangements           | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Domestic Animal Services                          | 4             | 0         | 0         | 0         | 1         | 0         | 1         | 0         | 1         | 1         |   |   |   |
| Individual and Family Support Services            | 17            | 2         | 0         | 2         | 4         | 2         | 1         | 2         | 3         | 1         |   |   |   |
| Leisure Activities                                | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Mutual Support                                    | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Social Development and Enrichment                 | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Volunteer Opportunities and Development           | 1             | 0         | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>24</b>     | <b>5</b>  | <b>6</b>  | <b>9</b>  | <b>1</b>  | <b>2</b>  | <b>1</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  |   |   |   |
| Counseling Settings / Approaches                  | 6             | 2         | 1         | 3         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Mental Health Care Facilities                     | 1             | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Mental Health Evaluation and Treatment            | 12            | 2         | 3         | 4         | 1         | 1         | 1         | 0         | 0         | 0         |   |   |   |
| Mental Health Support Services                    | 3             | 0         | 1         | 2         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Substance Use Disorder Services                   | 2             | 0         | 1         | 0         | 0         | 1         | 0         | 0         | 0         | 0         |   |   |   |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>86</b>     | <b>20</b> | <b>14</b> | <b>12</b> | <b>7</b>  | <b>12</b> | <b>8</b>  | <b>4</b>  | <b>5</b>  | <b>4</b>  |   |   |   |
| Arts and Culture                                  | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Community Economic Development                    | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Community Facilities / Centers                    | 1             | 1         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Community Groups / Government Offices             | 15            | 1         | 1         | 1         | 2         | 4         | 1         | 3         | 0         | 2         |   |   |   |
| Community Planning and Public Works               | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Disaster Services                                 | 2             | 2         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Donor Services                                    | 1             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 1         |   |   |   |
| Information Services                              | 67            | 16        | 13        | 11        | 5         | 8         | 7         | 1         | 5         | 1         |   |   |   |
| Military Services                                 | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Occupational/Professional Associations            | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Organizational Development and Management         | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Political Organizations and Participation         | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Research                                          | 0             | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>0</b>      | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  |   |   |   |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>514</b>    | <b>83</b> | <b>59</b> | <b>93</b> | <b>54</b> | <b>63</b> | <b>47</b> | <b>34</b> | <b>48</b> | <b>33</b> |   |   |   |



## Rutland County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025

2024

Year-to-Date Contacts for County:

1696

### Number of Contacts by Month

| J   | F   | M   | A   | M   | J   | J   | A   | S   | O   | N   | D   |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 261 | 240 | 251 | 186 | 201 | 182 | 129 | 163 | 83  |     |     |     |
| 196 | 168 | 138 | 148 | 155 | 125 | 146 | 228 | 210 | 230 | 253 | 352 |
| 191 | 174 | 185 | 159 | 179 | 213 | 203 | 230 | 214 | 194 | 205 | 274 |

### Number of Referrals

| Need Category                                     | Referrals YTD | J          | F          | M          | A          | M          | J          | J          | A          | S         | O | N | D |
|---------------------------------------------------|---------------|------------|------------|------------|------------|------------|------------|------------|------------|-----------|---|---|---|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>42</b>     | <b>3</b>   | <b>7</b>   | <b>3</b>   | <b>4</b>   | <b>6</b>   | <b>4</b>   | <b>4</b>   | <b>3</b>   | <b>8</b>  |   |   |   |
| Employment                                        | 4             | 0          | 0          | 0          | 1          | 0          | 1          | 1          | 1          | 0         |   |   |   |
| Public Assistance Programs                        | 35            | 3          | 6          | 2          | 3          | 6          | 3          | 3          | 2          | 7         |   |   |   |
| Social Insurance Programs                         | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Temporary Financial Aid                           | 3             | 0          | 1          | 1          | 0          | 0          | 0          | 0          | 0          | 1         |   |   |   |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>38</b>     | <b>5</b>   | <b>4</b>   | <b>5</b>   | <b>2</b>   | <b>6</b>   | <b>6</b>   | <b>2</b>   | <b>4</b>   | <b>4</b>  |   |   |   |
| Death Certification/Burial Arrangements           | 2             | 0          | 0          | 1          | 0          | 0          | 0          | 1          | 0          | 0         |   |   |   |
| Domestic Animal Services                          | 2             | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 1          | 0         |   |   |   |
| Individual and Family Support Services            | 29            | 5          | 2          | 2          | 2          | 5          | 5          | 1          | 3          | 4         |   |   |   |
| Leisure Activities                                | 1             | 0          | 0          | 0          | 0          | 0          | 1          | 0          | 0          | 0         |   |   |   |
| Mutual Support                                    | 1             | 0          | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Social Development and Enrichment                 | 1             | 0          | 0          | 0          | 0          | 1          | 0          | 0          | 0          | 0         |   |   |   |
| Volunteer Opportunities and Development           | 2             | 0          | 1          | 1          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>28</b>     | <b>3</b>   | <b>4</b>   | <b>6</b>   | <b>0</b>   | <b>0</b>   | <b>3</b>   | <b>4</b>   | <b>5</b>   | <b>3</b>  |   |   |   |
| Counseling Settings / Approaches                  | 2             | 1          | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Mental Health Care Facilities                     | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Mental Health Evaluation and Treatment            | 23            | 0          | 4          | 4          | 0          | 0          | 3          | 4          | 5          | 3         |   |   |   |
| Mental Health Support Services                    | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Substance Use Disorder Services                   | 3             | 2          | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>300</b>    | <b>60</b>  | <b>49</b>  | <b>34</b>  | <b>29</b>  | <b>29</b>  | <b>32</b>  | <b>28</b>  | <b>27</b>  | <b>12</b> |   |   |   |
| Arts and Culture                                  | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Community Economic Development                    | 2             | 0          | 1          | 0          | 1          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Community Facilities / Centers                    | 1             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 1          | 0         |   |   |   |
| Community Groups / Government Offices             | 32            | 2          | 5          | 6          | 2          | 1          | 5          | 7          | 3          | 1         |   |   |   |
| Community Planning and Public Works               | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Disaster Services                                 | 25            | 12         | 3          | 1          | 2          | 0          | 1          | 4          | 2          | 0         |   |   |   |
| Donor Services                                    | 5             | 0          | 0          | 1          | 1          | 0          | 0          | 0          | 1          | 2         |   |   |   |
| Information Services                              | 234           | 46         | 39         | 26         | 23         | 28         | 26         | 17         | 20         | 9         |   |   |   |
| Military Services                                 | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Occupational/Professional Associations            | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Organizational Development and Management         | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Political Organizations and Participation         | 1             | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Research                                          | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>6</b>      | <b>2</b>   | <b>1</b>   | <b>1</b>   | <b>0</b>   | <b>2</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>  |   |   |   |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>1,939</b>  | <b>309</b> | <b>286</b> | <b>282</b> | <b>201</b> | <b>228</b> | <b>198</b> | <b>146</b> | <b>191</b> | <b>98</b> |   |   |   |

# Washington County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025

2024

Year-to-Date Contacts for County:

1181

## Number of Contacts by Month

| J   | F   | M   | A   | M   | J   | J   | A   | S   | O   | N   | D   |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 223 | 166 | 155 | 131 | 115 | 143 | 109 | 87  | 52  |     |     |     |
| 160 | 137 | 110 | 116 | 105 | 83  | 89  | 106 | 102 | 185 | 195 | 204 |
| 162 | 132 | 146 | 103 | 139 | 110 | 399 | 203 | 168 | 150 | 185 | 200 |

## Number of Referrals

| Need Category                                      | Referrals YTD | J          | F          | M          | A         | M         | J          | J         | A         | S         | O | N | D |
|----------------------------------------------------|---------------|------------|------------|------------|-----------|-----------|------------|-----------|-----------|-----------|---|---|---|
| <b>BASIC NEEDS</b>                                 | <b>918</b>    | <b>185</b> | <b>131</b> | <b>110</b> | <b>97</b> | <b>88</b> | <b>103</b> | <b>87</b> | <b>79</b> | <b>38</b> |   |   |   |
| Food                                               | 26            | 3          | 5          | 2          | 1         | 3         | 3          | 3         | 6         | 0         |   |   |   |
| Housing/Shelter                                    | 813           | 167        | 114        | 97         | 95        | 81        | 89         | 78        | 65        | 27        |   |   |   |
| Material Goods                                     | 13            | 2          | 3          | 0          | 0         | 1         | 1          | 1         | 2         | 3         |   |   |   |
| Transportation                                     | 26            | 3          | 3          | 6          | 0         | 1         | 4          | 3         | 2         | 4         |   |   |   |
| Utilities                                          | 40            | 10         | 6          | 5          | 1         | 2         | 6          | 2         | 4         | 4         |   |   |   |
| <b>CONSUMER SERVICES</b>                           | <b>24</b>     | <b>2</b>   | <b>2</b>   | <b>9</b>   | <b>1</b>  | <b>4</b>  | <b>5</b>   | <b>0</b>  | <b>1</b>  | <b>0</b>  |   |   |   |
| Consumer Assistance & Protection                   | 8             | 1          | 0          | 2          | 0         | 3         | 2          | 0         | 0         | 0         |   |   |   |
| Consumer Regulation                                | 5             | 0          | 0          | 1          | 1         | 1         | 2          | 0         | 0         | 0         |   |   |   |
| Money Management                                   | 0             | 0          | 0          | 0          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Tax Organizations and Services                     | 11            | 1          | 2          | 6          | 0         | 0         | 1          | 0         | 1         | 0         |   |   |   |
| <b>CRIMINAL JUSTICE AND LEGAL SERVICES</b>         | <b>32</b>     | <b>2</b>   | <b>5</b>   | <b>5</b>   | <b>2</b>  | <b>1</b>  | <b>5</b>   | <b>4</b>  | <b>6</b>  | <b>2</b>  |   |   |   |
| Courts                                             | 0             | 0          | 0          | 0          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Criminal Correction System                         | 0             | 0          | 0          | 0          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Judicial Services                                  | 0             | 0          | 0          | 0          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Law Enforcement Agencies                           | 0             | 0          | 0          | 0          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Law Enforcement Services                           | 5             | 1          | 0          | 1          | 0         | 0         | 1          | 1         | 0         | 1         |   |   |   |
| Legal Assistance Modalities                        | 5             | 0          | 2          | 1          | 0         | 0         | 1          | 0         | 0         | 1         |   |   |   |
| Legal Services                                     | 22            | 1          | 3          | 3          | 2         | 1         | 3          | 3         | 6         | 0         |   |   |   |
| <b>EDUCATION</b>                                   | <b>0</b>      | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>  | <b>0</b>  | <b>0</b>   | <b>0</b>  | <b>0</b>  | <b>0</b>  |   |   |   |
| Educational Institutions/Schools                   | 0             | 0          | 0          | 0          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Educational Programs                               | 0             | 0          | 0          | 0          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Educational Support Services                       | 0             | 0          | 0          | 0          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| <b>ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY</b> | <b>7</b>      | <b>1</b>   | <b>1</b>   | <b>3</b>   | <b>1</b>  | <b>0</b>  | <b>0</b>   | <b>0</b>  | <b>0</b>  | <b>1</b>  |   |   |   |
| Environmental Protection and Improvement           | 1             | 0          | 0          | 1          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Public Health                                      | 3             | 1          | 1          | 0          | 0         | 0         | 0          | 0         | 0         | 1         |   |   |   |
| Public Safety                                      | 3             | 0          | 0          | 2          | 1         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| <b>HEALTH CARE</b>                                 | <b>35</b>     | <b>6</b>   | <b>3</b>   | <b>4</b>   | <b>5</b>  | <b>6</b>  | <b>4</b>   | <b>4</b>  | <b>2</b>  | <b>1</b>  |   |   |   |
| General Medical Care                               | 0             | 0          | 0          | 0          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Health Screening/Diagnostic Services               | 1             | 0          | 0          | 0          | 1         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Health Supportive Services                         | 19            | 5          | 0          | 1          | 3         | 3         | 3          | 1         | 2         | 1         |   |   |   |
| Human Reproduction                                 | 1             | 1          | 0          | 0          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Inpatient Health Facilities                        | 0             | 0          | 0          | 0          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Outpatient Health Facilities                       | 0             | 0          | 0          | 0          | 0         | 0         | 0          | 0         | 0         | 0         |   |   |   |
| Rehabilitative / Habilitative Services             | 2             | 0          | 0          | 1          | 0         | 0         | 0          | 1         | 0         | 0         |   |   |   |
| Specialized Treatment                              | 9             | 0          | 3          | 2          | 0         | 1         | 1          | 2         | 0         | 0         |   |   |   |
| Specialty Medicine                                 | 3             | 0          | 0          | 0          | 1         | 2         | 0          | 0         | 0         | 0         |   |   |   |

# Washington County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025

2024

Year-to-Date Contacts for County:

1181

## Number of Contacts by Month

| J   | F   | M   | A   | M   | J   | J   | A   | S   | O   | N   | D   |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 223 | 166 | 155 | 131 | 115 | 143 | 109 | 87  | 52  |     |     |     |
| 160 | 137 | 110 | 116 | 105 | 83  | 89  | 106 | 102 | 185 | 195 | 204 |
| 162 | 132 | 146 | 103 | 139 | 110 | 399 | 203 | 168 | 150 | 185 | 200 |

## Number of Referrals

| Need Category                                     | Referrals YTD | J          | F          | M          | A          | M          | J          | J          | A          | S         | O | N | D |
|---------------------------------------------------|---------------|------------|------------|------------|------------|------------|------------|------------|------------|-----------|---|---|---|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>58</b>     | <b>5</b>   | <b>8</b>   | <b>5</b>   | <b>8</b>   | <b>9</b>   | <b>4</b>   | <b>9</b>   | <b>6</b>   | <b>4</b>  |   |   |   |
| Employment                                        | 2             | 1          | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Public Assistance Programs                        | 41            | 4          | 5          | 4          | 7          | 5          | 4          | 5          | 4          | 3         |   |   |   |
| Social Insurance Programs                         | 5             | 0          | 1          | 0          | 0          | 1          | 0          | 2          | 0          | 1         |   |   |   |
| Temporary Financial Aid                           | 10            | 0          | 1          | 1          | 1          | 3          | 0          | 2          | 2          | 0         |   |   |   |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>37</b>     | <b>7</b>   | <b>5</b>   | <b>4</b>   | <b>2</b>   | <b>2</b>   | <b>9</b>   | <b>2</b>   | <b>4</b>   | <b>2</b>  |   |   |   |
| Death Certification/Burial Arrangements           | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Domestic Animal Services                          | 3             | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 2         |   |   |   |
| Individual and Family Support Services            | 29            | 5          | 4          | 4          | 2          | 2          | 7          | 1          | 4          | 0         |   |   |   |
| Leisure Activities                                | 2             | 0          | 0          | 0          | 0          | 0          | 1          | 1          | 0          | 0         |   |   |   |
| Mutual Support                                    | 3             | 1          | 1          | 0          | 0          | 0          | 1          | 0          | 0          | 0         |   |   |   |
| Social Development and Enrichment                 | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Volunteer Opportunities and Development           | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>50</b>     | <b>7</b>   | <b>6</b>   | <b>7</b>   | <b>5</b>   | <b>9</b>   | <b>6</b>   | <b>7</b>   | <b>3</b>   | <b>0</b>  |   |   |   |
| Counseling Settings / Approaches                  | 2             | 0          | 0          | 0          | 1          | 1          | 0          | 0          | 0          | 0         |   |   |   |
| Mental Health Care Facilities                     | 2             | 0          | 1          | 0          | 0          | 1          | 0          | 0          | 0          | 0         |   |   |   |
| Mental Health Evaluation and Treatment            | 44            | 7          | 5          | 5          | 4          | 7          | 6          | 7          | 3          | 0         |   |   |   |
| Mental Health Support Services                    | 1             | 0          | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Substance Use Disorder Services                   | 1             | 0          | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>274</b>    | <b>50</b>  | <b>47</b>  | <b>36</b>  | <b>33</b>  | <b>25</b>  | <b>45</b>  | <b>13</b>  | <b>16</b>  | <b>9</b>  |   |   |   |
| Arts and Culture                                  | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Community Economic Development                    | 2             | 0          | 0          | 1          | 1          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Community Facilities / Centers                    | 1             | 0          | 0          | 0          | 0          | 0          | 1          | 0          | 0          | 0         |   |   |   |
| Community Groups / Government Offices             | 33            | 4          | 6          | 4          | 3          | 4          | 6          | 1          | 4          | 1         |   |   |   |
| Community Planning and Public Works               | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Disaster Services                                 | 10            | 5          | 1          | 1          | 1          | 0          | 2          | 0          | 0          | 0         |   |   |   |
| Donor Services                                    | 1             | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Information Services                              | 226           | 41         | 39         | 30         | 27         | 21         | 36         | 12         | 12         | 8         |   |   |   |
| Military Services                                 | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Occupational/Professional Associations            | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Organizational Development and Management         | 1             | 0          | 0          | 0          | 1          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Political Organizations and Participation         | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Research                                          | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>4</b>      | <b>1</b>   | <b>1</b>   | <b>1</b>   | <b>0</b>   | <b>0</b>   | <b>1</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>  |   |   |   |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>1,439</b>  | <b>266</b> | <b>209</b> | <b>184</b> | <b>154</b> | <b>144</b> | <b>182</b> | <b>126</b> | <b>117</b> | <b>57</b> |   |   |   |



**2.1.1**  
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2024

| Number of Contacts by Month |     |     |     |     |     |     |     |     |     |     |     |  |
|-----------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--|
| J                           | F   | M   | A   | M   | J   | J   | A   | S   | O   | N   | D   |  |
| 171                         | 164 | 125 | 120 | 150 | 123 | 123 | 102 | 44  |     |     |     |  |
| 195                         | 195 | 164 | 161 | 140 | 148 | 156 | 149 | 161 | 171 | 220 | 229 |  |
| 161                         | 124 | 128 | 100 | 134 | 157 | 148 | 183 | 112 | 167 | 141 | 244 |  |

[illegible]

# Windham County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025

2024

Year-to-Date Contacts for County:

1122

## Number of Contacts by Month

| J   | F   | M   | A   | M   | J   | J   | A   | S   | O   | N   | D   |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 171 | 164 | 125 | 120 | 150 | 123 | 123 | 102 | 44  |     |     |     |
| 195 | 195 | 164 | 161 | 140 | 148 | 156 | 149 | 161 | 171 | 220 | 229 |
| 161 | 124 | 128 | 100 | 134 | 157 | 148 | 183 | 112 | 167 | 141 | 244 |

## Number of Referrals

| Need Category                                     | Referrals YTD | J          | F          | M          | A          | M          | J          | J          | A          | S         | O | N | D |
|---------------------------------------------------|---------------|------------|------------|------------|------------|------------|------------|------------|------------|-----------|---|---|---|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>50</b>     | <b>8</b>   | <b>9</b>   | <b>7</b>   | <b>5</b>   | <b>3</b>   | <b>5</b>   | <b>5</b>   | <b>5</b>   | <b>3</b>  |   |   |   |
| Employment                                        | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Public Assistance Programs                        | 41            | 7          | 7          | 6          | 4          | 2          | 5          | 4          | 3          | 3         |   |   |   |
| Social Insurance Programs                         | 2             | 1          | 0          | 0          | 1          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Temporary Financial Aid                           | 7             | 0          | 2          | 1          | 0          | 1          | 0          | 1          | 2          | 0         |   |   |   |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>32</b>     | <b>8</b>   | <b>5</b>   | <b>6</b>   | <b>1</b>   | <b>3</b>   | <b>4</b>   | <b>2</b>   | <b>2</b>   | <b>1</b>  |   |   |   |
| Death Certification/Burial Arrangements           | 1             | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Domestic Animal Services                          | 3             | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 2          | 0         |   |   |   |
| Individual and Family Support Services            | 23            | 7          | 3          | 5          | 1          | 1          | 4          | 2          | 0          | 0         |   |   |   |
| Leisure Activities                                | 2             | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 1         |   |   |   |
| Mutual Support                                    | 2             | 0          | 0          | 0          | 0          | 2          | 0          | 0          | 0          | 0         |   |   |   |
| Social Development and Enrichment                 | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Volunteer Opportunities and Development           | 1             | 0          | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>45</b>     | <b>6</b>   | <b>3</b>   | <b>3</b>   | <b>12</b>  | <b>9</b>   | <b>3</b>   | <b>6</b>   | <b>2</b>   | <b>1</b>  |   |   |   |
| Counseling Settings / Approaches                  | 4             | 1          | 0          | 0          | 1          | 1          | 0          | 1          | 0          | 0         |   |   |   |
| Mental Health Care Facilities                     | 3             | 0          | 0          | 0          | 1          | 0          | 0          | 1          | 0          | 1         |   |   |   |
| Mental Health Evaluation and Treatment            | 26            | 2          | 3          | 1          | 9          | 5          | 2          | 3          | 1          | 0         |   |   |   |
| Mental Health Support Services                    | 8             | 3          | 0          | 1          | 1          | 3          | 0          | 0          | 0          | 0         |   |   |   |
| Substance Use Disorder Services                   | 4             | 0          | 0          | 1          | 0          | 0          | 1          | 1          | 1          | 0         |   |   |   |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>217</b>    | <b>43</b>  | <b>36</b>  | <b>24</b>  | <b>22</b>  | <b>25</b>  | <b>18</b>  | <b>24</b>  | <b>13</b>  | <b>12</b> |   |   |   |
| Arts and Culture                                  | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Community Economic Development                    | 2             | 0          | 0          | 0          | 0          | 0          | 0          | 1          | 1          | 0         |   |   |   |
| Community Facilities / Centers                    | 1             | 0          | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Community Groups / Government Offices             | 26            | 3          | 7          | 2          | 2          | 2          | 3          | 4          | 2          | 1         |   |   |   |
| Community Planning and Public Works               | 2             | 1          | 0          | 0          | 0          | 0          | 1          | 0          | 0          | 0         |   |   |   |
| Disaster Services                                 | 5             | 2          | 1          | 0          | 0          | 0          | 1          | 1          | 0          | 0         |   |   |   |
| Donor Services                                    | 4             | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 1          | 2         |   |   |   |
| Information Services                              | 177           | 36         | 28         | 21         | 20         | 23         | 13         | 18         | 9          | 9         |   |   |   |
| Military Services                                 | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Occupational/Professional Associations            | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Organizational Development and Management         | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Political Organizations and Participation         | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Research                                          | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>2</b>      | <b>1</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>1</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>  |   |   |   |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>1,323</b>  | <b>210</b> | <b>195</b> | <b>151</b> | <b>137</b> | <b>169</b> | <b>136</b> | <b>150</b> | <b>123</b> | <b>52</b> |   |   |   |

# Windsor County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025

2024

Year-to-Date Contacts for County:

977

## Number of Contacts by Month

| J   | F   | M   | A   | M   | J   | J   | A   | S   | O   | N   | D   |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 154 | 133 | 127 | 105 | 91  | 120 | 86  | 120 | 41  |     |     |     |
| 143 | 123 | 154 | 92  | 102 | 96  | 111 | 128 | 115 | 112 | 118 | 228 |
| 107 | 86  | 90  | 60  | 94  | 81  | 96  | 76  | 72  | 112 | 89  | 117 |

## Number of Referrals

| Need Category                                      | Referrals YTD | J          | F          | M          | A         | M         | J         | J         | A         | S         | O | N | D |
|----------------------------------------------------|---------------|------------|------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|---|---|---|
| <b>BASIC NEEDS</b>                                 | <b>778</b>    | <b>138</b> | <b>111</b> | <b>103</b> | <b>76</b> | <b>67</b> | <b>97</b> | <b>62</b> | <b>98</b> | <b>26</b> |   |   |   |
| Food                                               | 10            | 2          | 2          | 0          | 1         | 1         | 0         | 2         | 2         | 0         |   |   |   |
| Housing/Shelter                                    | 694           | 126        | 96         | 95         | 61        | 59        | 89        | 52        | 92        | 24        |   |   |   |
| Material Goods                                     | 8             | 1          | 1          | 1          | 1         | 2         | 1         | 1         | 0         | 0         |   |   |   |
| Transportation                                     | 22            | 2          | 3          | 2          | 3         | 1         | 4         | 5         | 2         | 0         |   |   |   |
| Utilities                                          | 44            | 7          | 9          | 5          | 10        | 4         | 3         | 2         | 2         | 2         |   |   |   |
| <b>CONSUMER SERVICES</b>                           | <b>15</b>     | <b>0</b>   | <b>3</b>   | <b>6</b>   | <b>3</b>  | <b>0</b>  | <b>1</b>  | <b>1</b>  | <b>1</b>  | <b>0</b>  |   |   |   |
| Consumer Assistance & Protection                   | 1             | 0          | 0          | 0          | 0         | 0         | 0         | 1         | 0         | 0         |   |   |   |
| Consumer Regulation                                | 1             | 0          | 0          | 0          | 0         | 0         | 1         | 0         | 0         | 0         |   |   |   |
| Money Management                                   | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Tax Organizations and Services                     | 13            | 0          | 3          | 6          | 3         | 0         | 0         | 0         | 1         | 0         |   |   |   |
| <b>CRIMINAL JUSTICE AND LEGAL SERVICES</b>         | <b>30</b>     | <b>1</b>   | <b>2</b>   | <b>4</b>   | <b>0</b>  | <b>7</b>  | <b>3</b>  | <b>4</b>  | <b>2</b>  | <b>7</b>  |   |   |   |
| Courts                                             | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Criminal Correction System                         | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Judicial Services                                  | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Law Enforcement Agencies                           | 1             | 0          | 0          | 0          | 0         | 1         | 0         | 0         | 0         | 0         |   |   |   |
| Law Enforcement Services                           | 3             | 0          | 1          | 1          | 0         | 0         | 0         | 0         | 1         | 0         |   |   |   |
| Legal Assistance Modalities                        | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Legal Services                                     | 26            | 1          | 1          | 3          | 0         | 6         | 3         | 4         | 1         | 7         |   |   |   |
| <b>EDUCATION</b>                                   | <b>0</b>      | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  |   |   |   |
| Educational Institutions/Schools                   | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Educational Programs                               | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Educational Support Services                       | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>ENVIRONMENTAL/ PUBLIC HEALTH/ PUBLIC SAFETY</b> | <b>0</b>      | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  | <b>0</b>  |   |   |   |
| Environmental Protection and Improvement           | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Public Health                                      | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Public Safety                                      | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| <b>HEALTH CARE</b>                                 | <b>14</b>     | <b>2</b>   | <b>3</b>   | <b>0</b>   | <b>5</b>  | <b>0</b>  | <b>1</b>  | <b>1</b>  | <b>1</b>  | <b>1</b>  |   |   |   |
| General Medical Care                               | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Health Screening/Diagnostic Services               | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Health Supportive Services                         | 11            | 2          | 3          | 0          | 4         | 0         | 0         | 1         | 1         | 0         |   |   |   |
| Human Reproduction                                 | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Inpatient Health Facilities                        | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Outpatient Health Facilities                       | 0             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 0         |   |   |   |
| Rehabilitative / Habilitative Services             | 1             | 0          | 0          | 0          | 0         | 0         | 1         | 0         | 0         | 0         |   |   |   |
| Specialized Treatment                              | 1             | 0          | 0          | 0          | 0         | 0         | 0         | 0         | 0         | 1         |   |   |   |
| Specialty Medicine                                 | 1             | 0          | 0          | 0          | 1         | 0         | 0         | 0         | 0         | 0         |   |   |   |

# Windsor County



Vermont 211  
Referrals by Type of Need  
January 1, 2026 - December 31, 2026

2025

2024

Year-to-Date Contacts for County:

977

## Number of Contacts by Month

| J   | F   | M   | A   | M   | J   | J   | A   | S   | O   | N   | D   |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 154 | 133 | 127 | 105 | 91  | 120 | 86  | 120 | 41  |     |     |     |
| 143 | 123 | 154 | 92  | 102 | 96  | 111 | 128 | 115 | 112 | 118 | 228 |
| 107 | 86  | 90  | 60  | 94  | 81  | 96  | 76  | 72  | 112 | 89  | 117 |

## Number of Referrals

| Need Category                                     | Referrals YTD | J          | F          | M          | A          | M          | J          | J          | A          | S         | O | N | D |
|---------------------------------------------------|---------------|------------|------------|------------|------------|------------|------------|------------|------------|-----------|---|---|---|
| <b>INCOME SUPPORT AND EMPLOYMENT</b>              | <b>46</b>     | <b>2</b>   | <b>3</b>   | <b>5</b>   | <b>10</b>  | <b>8</b>   | <b>4</b>   | <b>7</b>   | <b>5</b>   | <b>2</b>  |   |   |   |
| Employment                                        | 3             | 0          | 0          | 1          | 1          | 0          | 0          | 1          | 0          | 0         |   |   |   |
| Public Assistance Programs                        | 33            | 2          | 1          | 2          | 8          | 7          | 4          | 5          | 3          | 1         |   |   |   |
| Social Insurance Programs                         | 5             | 0          | 2          | 1          | 1          | 0          | 0          | 0          | 0          | 1         |   |   |   |
| Temporary Financial Aid                           | 5             | 0          | 0          | 1          | 0          | 1          | 0          | 1          | 2          | 0         |   |   |   |
| <b>INDIVIDUAL AND FAMILY LIFE</b>                 | <b>27</b>     | <b>6</b>   | <b>2</b>   | <b>1</b>   | <b>1</b>   | <b>2</b>   | <b>2</b>   | <b>4</b>   | <b>8</b>   | <b>1</b>  |   |   |   |
| Death Certification/Burial Arrangements           | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Domestic Animal Services                          | 5             | 0          | 0          | 0          | 0          | 1          | 2          | 1          | 1          | 0         |   |   |   |
| Individual and Family Support Services            | 19            | 6          | 1          | 1          | 1          | 1          | 0          | 2          | 6          | 1         |   |   |   |
| Leisure Activities                                | 2             | 0          | 0          | 0          | 0          | 0          | 0          | 1          | 1          | 0         |   |   |   |
| Mutual Support                                    | 1             | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Social Development and Enrichment                 | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Volunteer Opportunities and Development           | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| <b>MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES</b> | <b>41</b>     | <b>7</b>   | <b>6</b>   | <b>8</b>   | <b>3</b>   | <b>4</b>   | <b>5</b>   | <b>3</b>   | <b>3</b>   | <b>2</b>  |   |   |   |
| Counseling Settings / Approaches                  | 1             | 0          | 0          | 0          | 0          | 0          | 0          | 1          | 0          | 0         |   |   |   |
| Mental Health Care Facilities                     | 3             | 0          | 0          | 1          | 1          | 0          | 0          | 0          | 1          | 0         |   |   |   |
| Mental Health Evaluation and Treatment            | 32            | 6          | 5          | 7          | 2          | 3          | 4          | 2          | 2          | 1         |   |   |   |
| Mental Health Support Services                    | 2             | 1          | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Substance Use Disorder Services                   | 3             | 0          | 0          | 0          | 0          | 1          | 1          | 0          | 0          | 1         |   |   |   |
| <b>ORGANIZATIONAL/COMMUNITY SERVICES</b>          | <b>183</b>    | <b>29</b>  | <b>37</b>  | <b>13</b>  | <b>22</b>  | <b>17</b>  | <b>17</b>  | <b>20</b>  | <b>19</b>  | <b>9</b>  |   |   |   |
| Arts and Culture                                  | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Community Economic Development                    | 1             | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Community Facilities / Centers                    | 1             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 1         |   |   |   |
| Community Groups / Government Offices             | 20            | 3          | 4          | 0          | 4          | 0          | 0          | 2          | 4          | 3         |   |   |   |
| Community Planning and Public Works               | 1             | 0          | 0          | 0          | 1          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Disaster Services                                 | 12            | 3          | 3          | 1          | 1          | 0          | 0          | 4          | 0          | 0         |   |   |   |
| Donor Services                                    | 5             | 0          | 1          | 0          | 1          | 0          | 1          | 0          | 2          | 0         |   |   |   |
| Information Services                              | 143           | 23         | 28         | 12         | 15         | 17         | 16         | 14         | 13         | 5         |   |   |   |
| Military Services                                 | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Occupational/Professional Associations            | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Organizational Development and Management         | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Political Organizations and Participation         | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| Research                                          | 0             | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0         |   |   |   |
| <b>REFERRALS TO SERVICES NOT IN 211 DATABASE</b>  | <b>2</b>      | <b>0</b>   | <b>1</b>   | <b>0</b>   | <b>1</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>  |   |   |   |
| <b>TOTAL NUMBER OF REFERRALS</b>                  | <b>1,136</b>  | <b>185</b> | <b>168</b> | <b>140</b> | <b>121</b> | <b>105</b> | <b>130</b> | <b>102</b> | <b>137</b> | <b>48</b> |   |   |   |